

CS-i Series Installation & Operation Manual



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Contents

1

1. Introduction	2
2. Unit Dimensions	3
3. Safety Instructions	4
4. Installation	5
4.1 System Installation	5
4.2 Location Recommendations	6
4.3 Airflow Clearances	6
4.4 Adequate Water Flow	7
4.5 Rubber Feet	7
4.6 Drainage & Condensation	7
4.7 Plumbing	7
4.8 Electrical Connection	8
4.9 Initial Start-up	8
5. Operation	9
5.1 Main Controller Interface	9
5.2 Functions of the Controller	9
5.2.1 Start-up & Shut-Down	9
5.2.2 Switching Modes & Setting the Target Temperature	9
5.2.3 Clock Settings	10
5.2.4 Silent Setting & Silent Timing	10
5.2.5 Fault History	11
5.2.6 Colour Display Calibration	11
5.2.7 Temperature Curve	11
5.2.8 Boost Mode	11
6. Troubleshooting	12
6.1 Error Codes	14
7. Appendix	16
7.1 Parameter List	16
7.2 Cable Specifications	16
7.3 Wiring Diagrams	17
7.3.1 CS-i 65	17
7.3.2 CS-i 130	18
8. Maintenance	20
8.1 Energy Saving Tips	20
9. Warranty	



1. Introduction

This manual contains all the necessary information in regard to the installation, troubleshooting, operation and maintenance of this unit. Ensure instructions in this manual are adhered to at all times. Failing to comply with these recommendations will invalidate the warranty. This manual and all others are available for download on our website.



Engineered to meet the demands of any commercial application, the Evo CS-i is the most reliable and efficient way to heat a commercial pool. Designed with the latest full inverter technology and exclusive smart features, the Evo CS-i delivers reliable year round performance with the lowest running costs.

MODEL	EVO CS-i 65	EVO CS-i 130	EVO CS-i 250
Heat output at 27°C air 26°C water (kW)	65	130	250
Heat output at 15°C air 26°C water (kW)	50	100	190
Cooling output at 55°C air 35°C water (kW)	15	54	110
Cooling output at 45°C air 26°C water (kW)	30	73	130
C.O.P. AT 27°C AIR	16.10 - 6.10	16.00 - 6.20	14.80-5.60
POWER BOOST MODE AT 27 DEG AIR	80kW	175kW	300kW
Consumed power at 27 deg air (kW)	0.76-10.65	1.76-20.97	4.10-43.95
Power supply	380-415/3/50	380-415/3/50	380-415/3/50
*Max running current AMPS per phase	21	37.7	90
Compressor type	Mitsubishi DC	Hitachi DC	Hitachi DC
Refrigerant	R410A	R410A	R410A
PVC water connection (mm)	63	110	110
Water flow rate (L/min)	458	883	1000
Noise dB(A) at 1M	41-60	42-63	59-70
Gross dimensions L/W/H (mm)	1750/830/1750	2260/1160/2127	2480/1330/2360
Weight packed (kg)	358	853	900

*The data above is based on the EVO heat pump only, it does not include auxiliary devices. Product specification information provided above is correct at the date ofprinting, this data may change without notice. Please speak with an EvoHeat Specialist for the most current product specifications.



2. Unit Dimensions

Evo CS-i 65

unit:mm

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Evo CS-i 130



	A (L)	B (W)	С (Н)	Water inlet/outlet
CS-i 65	1750mm	830mm	1750mm	Ø50
CS-i 130	2260mm	1160mm	2127mm	100mm flange



3. Safety Instructions

- Installation, repair or relocations must be done by a fully qualified person and not by the customer. If done incorrectly it may cause fire, electric shock, water leakage and other hazards.
- Maintenance and operation must be carried out according to the recommended time and frequencies, as stated in this manual.
- To avoid risk of electrical shock, the unit must have a good power connection and earthing.
- If the supply cord is damaged, it must be replaced.
- Use genuine standard spare parts only.
- When an abnormality (smell of burning, etc.) occurs, stop the unit and disconnect the power or turn off the breaker. If the unit continues to be operated in an abnormal condition, it may cause a fire or hazards.
- Do not insert fingers or objects into the fans or evaporator of the unit.
- The unit is equipped with an over-load protection system. After a previous stoppage, the unit will not start for at least 3 minutes.
- For unit cleaning or maintenance, switch off and disconnect the power of the unit.
- Do not install the unit near flammable gas or spray flammable substances near it.
- Ensure the heat pump is installed on a strong and stable platform.
- A circuit breaker must be installed for the unit.
- Use supply wires suitable for 75°C
- The appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provides full disconnection under overvoltage category III conditions, these means must be incorporated in the fixed wiring in accordance with the wiring rules.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Directive 2002/95/EC (RoHs): This product is compliant with directive 2002/95/EC (RoHs) concerning restrictions for the use of harmful substances in electric and electronic devices
- * Caution: Single wall heat exchanger, not suitable for potable water connection.



4. Installation

4.1 System Installation



The schematic diagram is for reference only. Please check the water inlet/outlet label on the heat pump while plumbing the unit.

INSTALLATION ITEMS

EvoHeat only provide the main EvoHeat unit and EvoHeat accessories; other items in the illustration above should be provided by the user or the installer.

EVOHEAT ACCESSORIES – DO NOT THROW AWAY

All EvoHeat units are provided with rubber feet, controller and leads for the controller– do not throw them away as they are required as part of the installation.

CHECK HEATER CONDITION ON ARRIVAL

Check the heater packaging upon delivery for any obvious signs of damage. Inform your supplier IMMEDIATELY if there is any evidence of rough handling. When the heater has been removed from the packaging check the refrigerant gauge on the front panel of the unit. The gauge should be showing a pressure of approx 10-20 on the outside red band – any less than this figure means there may be a leak in the refrigerant system, and you should immediately contact your EvoHeat Dealer.

General installation information disclaimer: Install your EVOHEAT heat pump in accordance with the procedures in the product manual. Always check that your installation will comply with local building and council regulations.

IMPORTANT: EvoHeat heat pumps MUST be connected by a licensed electrician. Under no circumstances should an unlicensed person attempt to install or repair an EvoHeat heat pump themselves. Heater electrical installation undertaken by an unlicensed installer will void the warranty. Correct installation is required to ensure safe and efficient operation of your pool heater.

Before installation it is very important to ensure 5 variables are carefully checked to allow the unit to operate correctly.

- Location
- Clearances & Air Flow
- Adequate water flow & plumbing
- Correct electrical connection & supply



EvoHeat CS-i Commercial Inverter Series Heat Pump

4.2 Location Recommendations

Installation and service must be performed by a qualified installer.

Evo recommend the heat pump should be installed in an outdoor location with appropriate ventilation. Installing the heater indoors without adequate ventilation, or in a poorly ventilated enclosed space, will result in very poor performance and can, in extreme cases, damage the heater. Ensure the heater is installed in a well-ventilated area with plenty of fresh air.

Evo recommend the heat pump should ONLY be installed in a location with appropriate ventilation.

If installing the heater on an existing pump/filtration system, the heater must be installed AFTER the filter and BEFORE the chlorinator/sanitizer.

The heat pump should be installed on a flat level surface as close as possible to the pool.

The Evo pool heat pump should be installed with a minimum clearance of at least 3.5m to the water's edge. Furthermore, EvoHeat recommend installing the heat pump no greater than 7.5 meters away from the water's edge due to heat loss from the piping.

A rough estimate of heat loss over a 30m pipe run can be as high as 600 Watts per hour per 5 degrees of temperature difference between the air/ground and the pool water. These losses need to be taken into account over long distances and piping may need to be insulated to reduce heat leakage.

The heat pump should be installed a maximum of 5m below the water level of the pool/spa. If further than 5M please discuss with your EvoHeat specialist for the best advice.

Make sure the heat pump is not located where large amounts of water may run-off from a roof into the unit. Sharp sloping roofs without gutters will allow excessive amounts of rainwater mixed with debris from the roof to be forced through the unit. A water deflector may be needed to protect the heat pump.

4.3 Airflow Clearances

The heat pump unit needs continuous fresh air whilst running. The heater draws up to 47000 m3/h ambient air through the sides and discharges through the top fan cowl.

Installing the heater indoors or in an enclosed space will result in very poor performance and can in extreme cases damage the heater. Ensure the heater is installed in a well-ventilated area with plenty of fresh air, a minimum gap between walls/fences etc of 1000mm on the sides and 3500mm overhead clearance.



When units of a similar height are placed side by side, EvoHeat recommend a 1500mm clearance between units.

*Fan discharge distance can be reduced by adding a Plenum to alter the air flow direction. Contact EvoHeat or a HVAC specialist for further advice. If you do not have a location with these suggested clearances, please contact our EvoHeat Tech Support Specialist to discuss appropriate installation locations.

Leave sufficient space for unobstructed airflow into and out of the heater. Do not locate the heater in an enclosed area, or the discharged cold air will recirculate into the unit and consequently lower the heating efficiency as well as possible icing up.



4.4 Adequate Water Flow

All EVOHEAT heat pumps have a factory preset internal water flow switch. If there is insufficient water flow the heater will not operate.

It is CRITICAL that there is sufficient water flow to the unit. Incorrect water flow can cause a loss of efficiency and possible damage to the unit. Optimal water flow rates are listed in the EvoHeat manual. It is imperative that water flow is kept as close as possible to these flow rates. Correct water flow not only offers optimal heater performance, but may also prevent possible damage to your heater.

Before connecting the heater to the plumbing, all piping must be thoroughly flushed to ensure no debris can enter the heater. Failure to remove pipe debris can jam or damage the flow switch and may cause damage to the heater. When cleaning the pool it is advisable to turn off your heater as restricted water flow may cause the heater to shut down and indicate low water flow fault (E03 error) or high pressure fault (E01 Error).

IMPORTANT: A Variable speed pump or bypass valve and plumbing MUST be fitted to allow water flow to be adjusted through the heater. Do not direct connect a water pump with higher flow than required to the heat pump.

4.5 Rubber Feet

All EvoHeat units are provided with rubber feet which EvoHeat highly recommend being installed. The rubber feet help reduce vibration of the unit and help provide a space below the heat pump to install the drainage barbs.

4.6 Drainage & Condensation

Whilst the heater is operating, water in the air condenses on the fins of the evaporator. During times of high humidity, the condensate may be several litres per hour. This may give the impression that the heater is leaking, however this is a normal function of heat pumps. The heat pump can also automatically activate the reverse cycle defrost feature when required which increases condensation produced.

Ensure CS series heat pumps are installed level so condensate is not allowed to pool at one end of the condensate tray!

Removal of condensation can be achieved via the installation of a condensate pan or by plumbing to a waste water drain. If plumbing, EvoHeat recommend raising the heat pump of the ground approximately 100mm to allow enough space to connect the condensate lines under the heat pump together, then drain to a wastewater drain.

4.7 Plumbing

The Swimming Pool Heat Pumps exclusive rated flow titanium heat exchanger requires no special plumbing arrangements except bypass (please set the flow rate according to the nameplate). The water pressure drop is less than 10kPa at max.

Flow rate: Since there is no residual heat or flame Temperatures, the unit does not need copper heat sink piping. PVC pipe can be run straight into the unit.

Location: Connect the unit in the pool pump discharge (return) line downstream of all filter and pool pumps, and upstream of any chlorinators, ozonators or chemical pumps. To pool

The CS-i65 comes supplied with barrel unions for the Inlet/Outlet connections which accepts 50mm PVC pipe. The CS-i130 has 100mm PVC flange connections for the Inlet/Outlet connections.

Give serious consideration to adding a quick coupler fitting at the unit inlet and outlet to allow easy draining of unit for winterizing and to provide easier access should servicing be required.



4.8 Electrical Connection

IMPORTANT: Always use a qualified Electrician to perform any electrical work. A licensed electrician must read the information before connecting.

Ensure the power cable and circuit breaker are of a suitable size for the heater being installed. Also check that there is adequate voltage and current available at the heater connection to run the unit.

Voltage range should be 220-230 volts for single phase, and 380-400 volts for 3 phase units. Voltage ranges outside these parameters will cause heater damage and void your warranty.

- 1. Ensure power is disconnected during installation or service.
- 2. Always comply with the national and local electrical codes and standards.
- 3. Ensure electrical cable size is adequate for heater requirements at the installation location.
- 4. The heater must be equipped with a circuit breaker and isolation device.
- 5. Circuit breaker must be installed between the heater and the water circulation pump if the water pump is hard-wired into the heater. Please note recommended circuit breaker sizes make no allowance for a water pump hard wired into the heater.
- 6. The unit must be well earthed. Remove the front panel to access the electrical connection terminals of the heater. The electrical wiring diagram is affixed to the inside of the front panel.

4.9 Initial Start-up

Note: in order for the unit to heat the pool or spa, the filter pump must be running to circulate water through the heat exchanger.

After installation is completed, follow the steps below:

- 1. Turn on your filter pump. Check for water leaks and verify flow to and from the pool.
- 2. Turn on the electrical power supply to the unit, then press the key ON/OFF of wire controller, it should start after several seconds.
- 3. After running a few minutes make sure the air leaving the top of the unit is cooler (between 5-10 °C)
- 4. With the unit operating turn the filter pump off. The unit should also turn off automatically.
- 5. Allow the unit and pool pump to run 24 hours per day until desired pool water temperature is reached. (Note: this may take up to several days depending on the initial water temperature and the size and location of the pool). When the water-in temperature reaches the set temperature the unit will shut off. The unit will now automatically restart (as long as your pool pump is running) when the pool temperature drops more than 1°C below the set temperature.

TIME DELAY

The unit is equipped with a 3-minute built-in solid-state restart delay included to protect control circuit components and to eliminate restart cycling and contactor chatter. This time delay will automatically restart the unit approximately 3 minutes after each control circuit interruption. Even a brief power interruption will activate the solid state 3-minute restart delay and prevent the unit from starting until the 5-minute countdown is completed. Power interruptions during the delay period will have no effect on the 3-minute countdown.



5. Operation

9

Scan the QR Code or head to our YouTube channel for step by step videos. https://www.youtube.com/evoheat

5.1 Main Controller Interface





Number	Name	Button Function
1	ON/OFF	Press to turn the unit on or off.
2	Parameter	Press to view the unit state and the parameter.
3	CLOCK	Press to set the clock, the timer on or off. When the timer is in use, the button will be green.
4	Fault Display	Click to view fault history.
5	Silent Setting	Click to turn on/off the silent function and to set timing Low speed function.
6	MODE	Click to enter mode setting and the target temperature interface.
7	Temperature Curve	Click to view the temperature and power curve.
8	Water Inlet Temperature	Press to enter mode setting and the target temperature interface.
9	LOCK	Click to lock the screen. To unlock, press this button again and enter the code "22".

5.2 Functions of the Controller

5.2.1 Start-up & Shut-Down

To turn the unit on or off, press the power button symbol (1).

5.2.2 Switching Modes & Setting the Target Temperature In the main interface, click the mode (6) button or inlet water temperature setting button (8) to get the following menu:

Choose from the modes: refrigeration mode (1), automatic mode (2) or heating mode (3).

Note: When the unit is designed for single automatic mode or single thermal mode, the mode cannot be switched.

From this screen, pressing the temperature (4) will allow you to adjust it as desired.









After clicking the Clock button, a menu will appear where you can choose to adjust either Time or Timer settings.

Setting the Date & Time

Click the value you wish to change to set the time directly. Press confirm to save the settings.

For example, if the setup time were 23/11/2016 at 1:00pm; you would input: 23-11-16 13:00:00. Be aware that if the input format is incorrect, pressing the confirm button will save the wrong time.

Timer Settings

No.	Name	Button Colour	Function	
1	Timing Start Button	Start: Green	Click this button to start or and the timing start setting function	
1	Tilling Start Bullon	End: Grey	Click this button to start or end the timing start setting function	
2	Timing On Setting		Click to set the start time of the timer.	
3 Timing End Button Open: Red		Open: Red	Click this button to start or end the timing end setting function.	
3	Timing End Button	End: Grey	Click this button to start of end the timing end setting function.	
4	Timing Off Setting		Click to set the end timer of the timer.	
11/hon	the timer is an the de	ock button will be	arean on the main interface	

When the timer is on, the clock button will be green on the main interface.

5.2.4 Silent Setting & Silent Timing

Pressing the silent button (5) from the main menu will bring up the silent settings. Press the left-hand fan symbol to enable silent mode. To exit silent mode, follow the steps and press the button again.



Silent Mode Press to turn on or off

Pressing the alarm clock symbol will display the screen shown above on the right.



No.	Name	Colour	Function
1	Timing silent off	Used: Red	Click to use or unused timing off function
		Unused: Grey	
2	Timing silent on	Used: Green	Click to use or unused timing silent function
		Unused: Grey	
3	Timing silent start time		Click this button to set the timing silent start time
4	Timing silent end time		Click this button to set the timing silent end time

The start and end time values me be within the range of 0:00 – 23:00; the value can be precise to the hour digit.

Example: Click 'ON' to use timing silent. The unit will begin silent mode from 0:00 and end at 4:00. Click 'OFF' to turn off the timing silent manually, however the unit will turn off this setting once it reaches the end time.

5.2.5 Fault History

To view the fault records, press (4).

If there is no failure, the main interface will display a static " $^{
m A}$ "

When a fault occurs, the fault icon will flash. When this occurs, the failure interface will record the time, code and name of the fault.

After troubleshooting, if you do not check the failure record, the main interface will display a static symbol: "

If you check the failure record, the main interface will display a static: "

The failure record is in reverse order according to the time of occurrence. Press the clean key to delete all fault records.

5.2.6 Colour Display Calibration

Keep clicking quickly on the blank area at any interface until you hear a long beep. You will then enter the calibration interface. Click "+" to start calibration. When you hear the beep again, you will finish calibration and exit.

Note: The wire controller can display the temperature unit as "F' or "C' according to the model you bought.

5.2.7 Temperature Curve

Press the TEMP CURVE (7) button to view the temperature curve & average power curve.

The temperature curve automatically updates every hour and will be stored for 60 days.

If the unit is powered off after less than 1 hour of operation, the data in this period will not be saved.

5.2.8 Boost Mode

The CSi system is capable of operating in high output Boost mode to assist in reaching the desired target temperature faster.

You can activate boost mode by simply pressing the "Boost" button in the display.

When the target water temperature is reached, the system will automatically deactivate Boost mode and retrain to normal operation.

Alternatively, Boost mode can be manually deactivated by simply pressing the "Boost" button again to turn it off.

Boost
Boost BO-OC
10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -
() A & O A & ()



Fault Code	Fault Name	Fault Time: dd/mm/yy f	nour:min
6	Fault red	cords	Clea
Pr	otection/Fault	Time	
E08 Com	munication Fault	23-11-16 10	0:40
			0
			_
			1



6. Troubleshooting

EvoHeat have developed a YouTube Channel where you will find useful videos - from setting up your timers to setting up the EvoHeat app. View it to see resolutions to some of our most asked, yet easily solved questions: <u>https://www.youtube.com/channel/UCfYiOxHuybBuC1NZcqUnrcA</u>

IF YOUR HEAT PUMP ISN'T WORKING, CHECK THE FOLLOWING...

• Is the screen of control panel lit?

If not, make sure the electrical wires and cables are correctly connected and the power is on. Ensure any circuit breaker devices are set to the ON position and press the ON button on your controller. Check your controller cable is plugged in and is not damaged. If the unit has been shut off or the power has been interrupted the heater will not restart for a 5-minute period to protect the compressor. Wait 5 minutes before attempting a restart.

• Is there enough water flow?

If the screen displays a water flow related error check the water flow. Is the water pump in operation and the system free of debris that may cause a blockage? Disconnect pool cleaners to ensure proper water flow.

• Is the current pool/spa water temperature higher than the set temperature on the controller?

If so the unit will not operate until the pool/spa water temperature falls below the set temperature on the controller.

• Is your heat pump set to run at the correct time and date?

Please check your current timing or temperature modes on your controller – you may have programmed the unit to turn on at a different time.

• Does your heat pump have an error message on the screen?

If yes, refer to the error code table 19.

IF YOUR HEAT PUMP IS RUNNING BUT NO HEATING, CHECK THE FOLLOWING...

• Is the fan functioning?

If not contact EvoHeat tech support on 1300 859 933

• Is the air discharged from the top of the fan noticeably cooler than the ambient temperature?

If not, check the refrigerant gauge on the bottom panel of the heater. Another way to determine if the heater is working correctly is to look at the controller's screen and check to see if the WATER OUT temp is higher than the WATER IN temp. Check also the INLET WATER TEMP is lower than the HEAT TEMP set point.

If the gauge shows less than 0.8MPA contact EvoHeat tech support to check the refrigerant system.









EvoHeat CS-i Commercial Inverter Series Heat Pump

Ensure sufficient fresh airflow around the unit as per installation instructions.

Make sure cold air discharged does not recycle back through the heater. Check the condenser fins. If they are dirty or blocked use a low flow garden hose only (Pressurised water may cause damage to the heater).

• The unit will periodically defrost when the ambient air temperature is lower than 8 degrees C.

IF YOUR HEAT PUMP IS RUNNING CONTINUOUSLY, CHECK THE FOLLOWING...

- Check the set temperature is at your desired level and that the pool water temperature is at or below this set point.
- Alternatively, this could be a possible electrical component failure contact EvoHeat tech support on 1300 859 933

IF YOUR HEAT PUMP HAS WATER APPEARING AROUND THE BASE OF THE UNIT, CHECK THE FOLLOWING...

The water appearing around the base of your heat pump could be condensation or a possible water leak. To determine, check the following:

• Check the discharge for the presence of chlorine.

If the water has no chlorine then it is condensation and is it normal – see drainage and condensation for more information. If the water has chlorine, it is a water leak and you need to contact EvoHeat tech support on 1300 859 933. Or...

• Turn the heater off and run the water pump continuously for a period of 2-4 hours.

If the water dries out, then it was condensation – see drainage and condensation for more information. If there is a continuous leak contact EvoHeat tech support on 1300 859 933.

DRAINAGE & CONDENSATION

Whilst the heater is operating, water in the air condenses on the fins of the evaporator. In the instance of high humidity, the condensate may be several litres per hour. This may give the impression that the heater is leaking, however this is a normal function of heat pumps.

The heater will automatically activate reverse cycle or de-icing mode when required which also increases condensate discharge. This normally occurs at temperatures below 8°C. The condensate water will discharge through the base of the heater. As an option a pipe can be connected to the drain on the base of the unit to direct condensate water to an appropriate location.

NOTE: A quick way to verify that the water is condensation is to shut off the unit and keep the pool pump running. If the water stops running out of the basepan, it is condensation. AN EVEN QUICKER WAY IS to TEST THE DRAIN WATER FOR CHLORINE – if the is no chlorine present, then it's condensation.



6.1 Error Codes

Electronic Control Fault Table

Protect/fault	Fault display	Reason	Elimination methods
Inlet Temp. Sensor Fault	P01	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Outlet Temp. Sensor Fault	P02	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Ambient Temp. Sensor Fault	P04	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Coil 1 Temp. Sensor Fault	P05	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Coil 2 Temp. Sensor Fault	P15	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Suction Temp. Sensor Fault	P07	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Discharge Temp. Sensor Fault	P081	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
		The compressor is overload	Check whether the system of the compressor running normally
Antifreeze Temp. Sensor Fault	P09	Antifreeze temp sensor is broken or short circuited	check and replace this temp sensor
Pressure sensor Fault	РР	The pressure Sensor is broken	Check or change the pressure Sensor or pressure
High Pressure Prot.	E01	The high-pressure switch is broken	Check the pressure switch and cold circuit
Low Pressure Prot.	E02	Low pressure1 protection	Check the pressure switch and cold circuit
Flow Switch Prot.	E03	No water/little water in water system	Check the pipe water flow and water pump
Waterway Anti-freezing Prot.	E05	Water temp. or ambient temp. is too low	
Inlet and outlet temp. too big E06		Water flow is not enough and low differential pressure	Check the pipe water flow and whether water system is jammed or not
Anti-freezing Prot.	E07	Water flow is not enough	Check the pipe water flow and whether water system is jammed or not
Primary Anti-freezing Prot.	E19	The ambient temp. Is low	
Secondary Anti-freezing Prot.	E29	The ambient temp. Is low	
Comp. Overcurrent Prot.	E051	The compressor is overload	Check whether the system of the compressor running normally
Communication Fault	E08	Communication failure between wire controller and mainboard	Check the wire connection between remote wire controller and main board
Communication Fault (speed control module)	E081	Speed control module and main board communication fail	Check the communication connection
Low AT Protection	TP	Ambient temp is too low	
EC fan feedback Fault	F051	There is something wrong with fan motor and fan motor stops running	Check whether fan motor is broken or locked or not
Fan Motor1 Fault	F031	 Motor is in locked-rotor state The wire connection between DC-fan motor module and fan motor is in bad contact 	 Change a new fan motor Check the wire connection and make sure they are in good contact
Fan Motor2 Fault	F032	 Motor is in locked-rotor state The wire connection between DC-fan motor module and fan motor is in bad contact 	 Change a new fan motor Check the wire connection and make sure they are in good contact



Frequency Conversion Board Fault Table

15

Protect/fault	Fault display	Reason	Elimination methods
Drv1 MOP alarm	F01	MOP drive alarm	Recovery after the 150s
Inverter offline	F02	Frequency conversion board and main board communication failure	Check the communication connection
IPM protection	F03	IPM modular protection	Recovery after the 150s
Comp. Driver Failure	F04	Lack of phase, step or drive hardware damage	Check the measuring voltage check frequency conversion board hardware
DC Fan Fault F05		Motor current feedback open circuit or short circuit	Check whether current return wires connected motor
IPM Overcurrent	F06	IPM Input current is large	Check and adjust the current measurement
Inv. DC Overvoltage	F07	DC bus voltage>Dc bus over-voltage protection value	Check the input voltage measurement
Inv. DC Less voltage	F08	DC bus voltage <dc bus="" over-voltage<br="">protection value</dc>	Check the input voltage measurement
Inv. Input Less volt.	F09	The input voltage is low, causing the input current is high	Check the input voltage measurement
Inv. Input Overvolt.	F10	The input voltage is too high, more than outage protection current RMS	Check the input voltage measurement
Inv. Sampling Volt.	F11	The input voltage sampling fault	Check and adjust the current measurement
Comm. Err DSP-PFC	F12	DSP and PFC connect fault	Check the communication connection
Input Over Cur.	F26	The equipment load is too large	
PFC fault	F27	The PFC circuit protection	Check the PFC switch tube short circuit or not
IPM Overheating	F15	The IPM module is overheat	Check and adjust the current measurement
Weak Magnetic Warn	F16	Compressor magnetic force is not enough	
Inv. Input Out Phase	F17	The input voltage lost phase	Check and measure the voltage adjustment
IPM Sampling Cur.	F18	IPM sampling electricity is fault	Check and adjust the current measurement
Inv. Temp. Probe Fail	F19	Sensor is short circuit or open circuit	Inspect and replace the sensor
Inverter Overheating	F20	The transducer is overheat	Check and adjust the current measurement
Inv. Overheating Warn	F22	Transducer temperature is too high	Check and adjust the current measurement
Comp. Over Cur. Warn	F23	Compressor electricity is large	The compressor over-current protection
Input Over Cur. Warn	F24	Input current is too large	Check and adjust the current measurement
EEPROM Error Warn	F25	MCU error	Check whether the chip is damaged Replace the chip
V15V over/undervoltage fault	F28	The V15V is overload or undervoltage	Check the V15V input voltage in range 13.5v~16.5v or not



7. Appendix

7.1 Parameter List

Meaning	Default	Remarks
Refrigeration target temperature set point	27°C	Adjustable
Heating the target temperature set point	27°C	Adjustable
Automatic target temperature set point	27°C	Adjustable

7.2 Cable Specifications

Single Phase Unit

Nameplate maximum current	Phase line	Earth line	МСВ	Creepage Protector	Signal Line
No more than 10A	2 x 1.5mm ²	1.5mm ²	20A	30mA less than 0.1 sec	
10~16A	2 x 2.5mm ²	2.5mm ²	32A	30mA less than 0.1 sec	
16~25A	2 x 4mm ²	4mm ²	40A	30mA less than 0.1 sec	
25~32A	2 x 6mm ²	6mm ²	40A	30mA less than 0.1 sec	
32~40A	2 x 10mm ²	10mm ²	63A	30mA less than 0.1 sec	
40~63A	2 x 16mm ²	16mm ²	80A	30mA less than 0.1 sec	n x 0.5mm ²
63~75A	2 x 25mm ²	25mm ²	100A	30mA less than 0.1 sec	11 X U.SIIIIII
75~101A	2 x 25mm ²	25mm ²	125A	30mA less than 0.1 sec	
101~123A	2 x 35mm ²	35mm ²	160A	30mA less than 0.1 sec	
123~148A	2 x 50mm ²	50mm ²	225A	30mA less than 0.1 sec	
148~186A	2 x 70mm ²	70mm ²	250A	30mA less than 0.1 sec	
186~224A	2 x 95mm ²	95mm ²	280A	30mA less than 0.1 sec	

Three Phase Unit

Nameplate maximum	Phase line	Earth line	MCB	Creepage Protector	Signal Line
current					
No more than 10A	3 x 1.5mm ²	1.5mm ²	20A	30mA less than 0.1 sec	
10~16A	3 x 2.5mm ²	2.5mm ²	32A	30mA less than 0.1 sec	
16~25A	3 x 4mm ²	4mm ²	40A	30mA less than 0.1 sec	
25~32A	3 x 6mm ²	6mm ²	40A	30mA less than 0.1 sec	
32~40A	3 x 10mm ²	10mm ²	63A	30mA less than 0.1 sec	
40~63A	3 x 16mm ²	16mm ²	80A	30mA less than 0.1 sec	n x 0.5mm ²
63~75A	3 x 25mm ²	25mm ²	100A	30mA less than 0.1 sec	n x 0.5mm-
75~101A	3 x 25mm ²	25mm ²	125A	30mA less than 0.1 sec	
101~123A	3 x 35mm ²	35mm ²	160A	30mA less than 0.1 sec	
123~148A	3 x 50mm ²	50mm ²	225A	30mA less than 0.1 sec	
148~186A	3 x 70mm ²	70mm ²	250A	30mA less than 0.1 sec	
186~224A	3 x 95mm ²	95mm ²	280A	30mA less than 0.1 sec	

If the unit is to be installed outdoors, ensure that a UV resistant cable is used.



7.3 Wiring Diagrams

7.3.1 CS-i 65





7.3.2 CS-i 130





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Number	Sign	Meaning	
01	OUT1	Compressor (output 220-230VAC)	
02	OUT2	Water pump (output 220-230VAC)	
03	OUT3	4-way valve (output 220-230VAC)	
04	OUT4	High speed of fan (output 220-230VAC)	
05	OUT5	Low speed of fan (output 220-230VAC)	
06	AC-L	Live wire (input 220-230VAC)	
07	AC-N	Neutral wire (input 220-230VAC)	
08	AI/DI01	Emergency switch (input)	
09	AI/DI02	Water flow switch (input)	
10	AI/DI03	System low pressure ¬¬(input)	
11	AI/DI04	System high pressure (input)	
12	AI/DI05	System suction temperature (input)	
13	AI/DI06	Water input temperature (input)	
14	AI/DI07	Water output temperature (input)	
15	AI/DI08	System fan coil temperature (input)	
16	AI/DI09	Ambient temperature (input)	
17	AI/DI10	Mode switch (input)	
18	AI/DI11	Master-slave machine switch/antifreeze temperature (input)	
19	AI12 (50K)	System Exhaust temperature (input)	
20	0_5V_IN	Compressor current detection/pressure sensor (input)	
21	PWM_IN	Master-slave machine switch/feedback signal of EC fan (input)	
22	PWM_OUT	AC fan control (output)	
23	0_10V_OUT	EC fan control (output)	
24	+5V	+5V (output)	
25	+12V	+12V (output)	
26	CN2	Frequency conversion board communications	
27	CN8	Color line controller communication	
28	CN9	Electronic expansion valve	
29	CN13	The port for centralized control	



8. Maintenance

DO I NEED TO GET MY UNIT SERVICED?

It is highly recommended that you get your EvoHeat unit serviced at least once a year by your local certified air conditioning or refrigeration technician. If your unit is located in a coastal area, more frequent maintenance may be necessary. During the service, they will check the operational pressures of the refrigeration system and give the unit and fins a good clean to ensure maximum performance. *Our commercial service plan offers on-time servicing by qualified and accredited EvoHeat technicians - in combination with our genuine EvoHeat replacement parts.*

DO WE HAVE RECOMMENDED SERVICE AGENTS?

EvoHeat have a large database of recommended service agents. Please contact EvoHeat tech support on 1300 859 933 for your local service agent details.

SHOULD I CHECK MY UNIT REGULARLY?

We recommend you check your unit regularly to avoid potential issues and damage to your heat pump.

WHAT SHOULD I BE CHECKING REGULARLY?

Ensure that there is water flowing through the heat pump. If there is air or small amounts of water entering into the heat pump it will negatively influence the unit's performance and reliability. The area around the unit should be dry, clean and well ventilated. Make sure there is nothing blocking the airflow of the heater. Check the condensate pans regularly and clear any leaf litter or debris that may gather there. Check the power supply and cable connection often, should the unit begin to operate abnormally, switch it off and contact the qualified technician

I AM LOCATED IN A SUB-ZERO CLIMATE, WHAT SHOULD I DO WITH MY UNIT?

Discharge all water in the water pump and water system, so that freezing of the water in the pump or water system does not occur. You should discharge the water at the bottom of water pump if the unit will not be used for an extended period. You should check the unit thoroughly and fill the system with water fully before using it for the first time after a period of time.

8.1 Energy Saving Tips

If your pool water is allowed to cool significantly, it may take several days to return to the desired swimming temperature. For weekend use, it is more economical to maintain the pool water temperature at or near your desired swimming temperature.

If you do not plan to use your pool for a prolonged period, then you might choose to turn the heat pump completely off or decrease the temperature setting of the control several degrees to minimize energy consumption.

- Use an accurate pool thermometer. A difference of 2°C, between 26°C and 28°C, will significantly increase energy consumption.
- Monitor the water temperature of your pool in summer, you can reduce heat pump usage due to warmer temperatures.
- When the pool is not used for long periods, turn off the heat pump.
- Where possible, shelter the pool from prevailing winds with well-trimmed hedges or other landscaping, cabanas, or fencing.
- Always use a high-quality pool cover when practical. Besides providing a valuable water saving feature, a pool cover will dramatically reduce heat loss and reduce your pool heating running costs by up to 70%!

COMMERCIAL SERVICES PLAN

OPTIMISE EQUIPMENT PERFORMANCE & INVESTMENT PROTECTION

Ensure the best return on your EvoHeat investment with our certified commercial services plan. Regular heat pump maintenance is a critical aspect of ensuring your Evo heat pump is optimised; maximising performance and maintaining your energy savings.

Our commercial service plan offers on-time servicing by qualified and accredited EvoHeat technicians - in combination with our genuine EvoHeat replacement parts.

SIGNIFICANT COST SAVINGS

Maximise your operating costs by ensuring your EvoHeat pump is well maintained and operating efficiently.

IMPROVE PERFORMANCE

PEACE OF MIND

Improved performance = lower operating costs and increases the life span of your Evo heat pump investment. Peace of mind knowing your Evo heat pump is always operating at its optimum performance

It's more than just a routine check, keep your Evo heat pump operating at its optimum performance with our Commercial Services Plan. Contact us on service@evoheat.com.au or Ph:1300 859 933 to get more information on our EvoHeat commercial service plan



9. Warranty



Please refer to the EvoHeat website for warranty details

- Australia: www.evoheat.com.au
- South East Asia: www.evoheat.com.sg
- 1. Warranty terms are from date of purchase.
- 2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, improper voltage, vermin infestation, incompetent installation, any fault not attributable to faulty manufacture or parts, any modifications which affect the reliability or performance of the unit.
- 3. This warranty does not cover the following:
 - a. Natural Disasters (hail, lightening, flood, fire etc.)
 - b. Rust or damage to paintwork caused by a corrosive atmosphere
 - c. When serviced by an unauthorized person without the permission of Evo Industries
 - d. When a unit is installed by an unqualified person
 - e. Where a unit is incorrectly installed
 - f. When failure occurs due to improper or faulty installation
 - g. Failure due to improper maintenance (refer Operating Instructions)
 - h. 'No Fault Found' service calls where the perceived problem is explained within the
 - Costs associated with delivery, handling, freighting, or damage to the product in transit. i.
- 4. If warranty service is required you should:
 - a. contact Evo Industries Australia on 1300 859 933 or via our Contact page on our web site
 - b. provide a copy of your receipt as proof of purchase
 - c. have completed the online warranty registration or provide a completed warranty card.
- 5. Onsite technical service is available within the normal operating area of your Evo Industries authorized Service Centre. Service outside this area will incur a traveling fee.
- 6. Unless otherwise specified to the purchaser, the benefits conferred by this express warranty and additional to all other conditions, warranties, rights and remedies expressed or implied by the Trade Practices Act 1974 and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

Warranty Registration

EvoHeat highly recommend customers to complete their warranty details online to ensure efficient warranty claim processing.

To register your warranty, scan our QR Code or head to our website and fill in the Warranty Registration Form: https://evoheat.com.au/warranty-registration/



Updated 14/12/21