

Evo Max Series Installation & Operation Manual



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1. Introduction

This manual contains all the necessary information in regard to the installation, troubleshooting, operation and maintenance of this unit. Ensure instructions in this manual are adhered to at all times. Failing to comply with these recommendations will invalidate the warranty. This manual and all others are available for download on our website.



The EVO Max is the best solution for commercial hot water that offers a higher C.O.P than traditional boilers. Using cutting edge technology, green refrigerants, high efficiency heat exchanger and a circulating heating method, the EVO Max can help end users SAVE MORE THAN 66% on their annual hot water operating costs - WHILE DELIVERING UP TO 80°C HOT WATER!

• Energy efficient replacement for inefficient coal, gas

and electric boiler systems

- Fast, stable and bulk hot water supply
- Ideal for high temperature water

applications

• 304 stainless steel chassis and cabinet

2. Unit Specifications

2.1 Technical Data

Unit	Model	Evo Max 19	Evo Max 35	Evo Max 70	Evo Max 135	
Rated heating capacity	kW	19	35	70	135	
Rated hot water capacity	L/h	326	602	1204	2321	
Rated heating power input	kW	5.3	9.5	19	38.6	
Rated heating current input	Α	9.2	21.3	30.5	75.8	
СОР		3.58	3.68	3.68	3.50	
Power supply		380-415V/3N~/50Hz				
Compressor quantity	pcs	1 1 2 4			4	
Compressor type			Scro	oll		
Fan quantity		2	1	2	4	
Fan power input	W	200x2	750	750x2	1800x2	
Fan rotate speed	RPM	800	800	800	850	
Noise	dB(A)	62 65 68 70		70		
Water pipe outlet/inlet		DN32/DN32	DN40/DN40	DN65/DN65	DN80/DN80	

Operating Conditions for Testing: Temperature of external dry/wet bulb: 20°C /15°C ; temperature of water inlet: 15°C; temperature of water outlet: 65°C



2.2 Dimensions







Evo Max 70 & 135



Evo Max 70 Unit foot mounting dimensions: 1170x998 Evo Max 135 Unit foot mounting dimensions: 1590 x 1098

Unit: mm	1	2	3	4 (H)	5 (W)	6	7 (L)	8
Evo Max 19	1267	694	107	1605	450	725	1178	402
Evo Max 35	517	360	598	1900	980	516	1195	925
Evo Max 70	170	539	530	1980	1050	998	1170	1930
Evo Max 135	164	614	575	2360	1150	1098	1590	2350



3. Safety Instructions

- Installation, repairs and maintenance of this unit must be performed by a qualified technician.
- Any wiring must comply with local electrical regulations.
- If any abnormal instances occur or a strange smells, the unit must be shut off by the power supply.
- Do not put fingers or objects into the fans or evaporator of the unit.
- The unit must be earthed to avoid any risk caused by insulation defects.
- No wiring must come into contact with the heat source or the rotating fan parts.
- The unit must be handled and lifted with appropriate equipment in correlation with the unit's size and weight.
- Electrical power must be switched off before any work is started on the unit.
- Do not expose the unit to or install near any flammable gases.
- Ensure there is a circuit breaker for this unit.
- Copper and iron can not be used as a fuse.
- The unit is equipped with an over-load protection system. After a previous stoppage, the unit will not start for at least 3 minutes.
- If the supply cord is damaged, it must be replaced by the manufacturer, our service agent or a similarly qualified person in order to avoid a hazard.
- USE SUPPLY WIRES SUITABLE FOR 75°C.
- Caution: Single wall heat exchanger, not suitable for potable water connection.

4. Installation

4.1 Transit

When the heat pump is to be transported, please keep the unit standing upright. The unit cannot be laid down, otherwise inner parts of the device may become damaged.

If the unit needs to be hung up during installation. Use the special lifting hole (hook) on the unit base), an 8 metre cable will be needed to do so. There must be padding of some kind between the cable and the unit to prevent damage to the heat pump cabinet.

DO NOT TOUCH THE RADIATING FINS BEHIND THE MACHINE WITH HANDS OR OBJECTS!





4.2 Location of Install & Minimum Clearances

The unit can be installed in any outdoor area which can carry heavy machinery, such as a terrace, rooftop, the ground etc.

- The location must have adequate ventilation and be free from strong winds.
- The installation location must be free from heat radiation and fire hazards.
- Ensure there are no obstacles near the air inlet and outlet of the heat pump.
- There must be a water channel around the heat pump to drain condensing water.
- Ensure that there is enough space around the unit for maintenance.
- The heat pump can be installed onto the concrete basement using expansion screws, or onto a steel frame with rubber feet which can be placed on the ground or rooftop. Ensure the unit is placed horizontally.

Single Unit



Multiple Units





4.3 Plumbing Component

- Try to reduce the resistance to the water from the piping.
- The piping must be clear and free from dirt and blockage. A water leakage test must be carried out to ensure that there is no water leaking before the installation can be made.
- The pipe must be tested by pressure separately. DO NOT test it together with the unit.
- There must be an expansion tank on the top point of the water loop, and the water level inside the tank must be at least 0.5meters higher than the top point of the water loop.
- The flow switch is installed inside of the heat pump, check to ensure that the wiring and action of the switch is normal and controlled by the controller.
- The connection between the heat pump and the construction is best to be of a flexible type to avoid vibration transfer. The support to the water pipe must be separate, but not rely on the heat pump unit.
- Try to avoid any air from being trapped inside the water pipe, there must be an air vent on the top point of the water loop.
- There must be a thermometer and pressure meter at the water inlet and outlet for easy inspection during running.
- There must be drainage on the low points of the water system, and there is already drainage on the chassis of the heat pump. The water in the system must be drained out during winter if the heat pump is not to be used.

4.4 Electrical Component

- Open the panel and open the power line hole
- Thread the power line though the hole and connect it to the power line terminal. The three-core control line of the remote controller shall be plugged with the three-core signal line on the main board according to the wiring diagram.
- For an external water pump, thread the power line of the water pump through the hole and connect it to the water pump terminals.
- If an additional auxiliary heater is needed to be to be controlled by the heat pump controller, the relay (or power) of the aux-heather must be connected to the relevant output of the controller.

ATTN:

- The unit should use an independent power supply, see wiring as required in the below table. Power supply voltage must be in line with the rated voltage.
- The power supply circuit must be equipped with an All-pole disconnect device and have at least 3mm contact opening distance.
- The wiring must be completed by a professional technician in accordance with the circuit diagram.
- Power supply circuit must have earth wire; the earth wire of power should be connected with an external earth wire safely. The external earth wire must be in order.
- The creepage protection device must be settled in accordance with the relevant national technical standards for electronic equipment.
- The power wire and signal wire should be neatly arranged. High voltage wires and low voltage wires must be separated and free from any interference. These wires must also be free from any pipes or valves on the unit.
- When all wiring is completed, the power should only be connected after a thorough double check.

	Power Supply	Ca	Creepage Protector	
Evo Max 19	380/3N~/50Hz	3x2.5mm2	2x2.5mm2	30mA Less than 0.1 SEC



4.5 Initial Start-up of the Unit

Prior to Trial Operation

Check the indoor unit, make sure that the pipe connection is done correctly and that the relevant valves are open.

Check the water loop to ensure that there is enough water inside of the expansion tank, that the water supply is good and that the water loop has no air in it and is full of water. Make sure there in good insulation for the water pipe.

Check the electrical wiring. Make sure that the power voltage is normal, the screws are fastened, the wiring is made in line with the diagram and the earthing is connected.

Check that the heat pump, including all the screws and different parts are in good order. When the power is on, review the indicator on the controller to see if there is any failure indications. The gas gauge can be connected to the check valve to see the high pressure (or low pressure) of the system during trial running.

Trial Operation

Start the heat pump and check whether the water pump is running, if it is running normally there will be 0.2MPa on the water pressure meter.

When the water pump runs for 1 minute, the compressor will start. Hear whether there is a strange sound coming from the compressor. If an abnormal sound occurs, please stop the unit and check the compressor. If the compressor runs well, look for the pressure meter of the refrigerant.

Check whether the power input and running current is in line with the manual. If not stop the unit and check for why this may be occurring.

Adjust the valves on the water loop to make sure that the hot (cool) water supply to each door is good and meets the requirement of heating (or cooling).

Review whether the outlet water temperature is stable.



5. Operation

5.1 Main Interface





Key No.	Key Name	Key Function
1	On and off	Click this key to switch ON or OFF
		Red represents ON, while grey represents OFF
2	Mode key	Hot water mode, heating mode, cooling mode, hot water + heating
		mode or hot water + cooling mode can be selected by pressing this key
3	Temperature setting	Click this to set the target temperature
4	Fast heating	Click this key to start rapid heating
		This key will be displayed during heating
5	Timer setting	Click this key to set the timer. White represents not enabled, while
		green represents enabled
6	Setup key	Click this key to check the unit status, time, factory parameters,
		temperature curve, timer setting and mute setting
7	Fault icon	This icon will flash when there is an error occurring, then the display
		will enter the failure record interface after tapping this icon
Icon No.	Icon Name	Meaning
8	Defrosting	The machine is in defrosting mode when this icon is shown
9	Hot Water Mode	This machine is in hot water mode then this icon is shown
10	Heating Mode	This machine is in heating mode when this icon is displayed

5.2 Functions of the Controller

5.2.1 Turning On & Off

- 1. In the shut-down interface (on/off key will be in grey), press the on/off key to start the unit
- 2. In the starting-up interface (on/off key will be red), pressing on/off will turn the unit off





5.2.2 Mode Switch

In the main interface, there are five modes that can be selected after tapping the mode key: Note: If you have purchased a heating-only model (with no cooling functions), "cooling" mode will not appear



5.2.3 Setting Target Temperature



- 1. Pressing (1) will bring the controller back to the main interface
- 2. Pressing (2) will allow the target temperature to be set, a pop-up keyboard will appear
- 3. Pressing (3) will allow the target temperature of cooling mode to be set through the keyboard

When the target temperature is being set, the following keyboard will appear



- 1. New target temperature under current settings
- 2. Return Key: returns you to the main interface
- 3. Delete Key: will undo your last action
- 4. Enter Key: Saves changes and return to menu



Under heating mode, click the fast heating key (1) and the following interface will appear. Click (2) to start fast-heating mode and (3) to close it.



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5.2.5 Timer Setting

Click the timer setting key to enter the timer settings and the following interface will appear

EXAMPLE: The unit will start-up at 17:10 and shut-down at 20:10.



	KEY NAME	KEY COLOUR	KEY FUNCTION
1	Return Key		Click this key to return to the main interface
2	Enable Timer ON	Enable: Green ON Disable: Grey OFF	Click this key to start or turn off the timed start up function
3	Enable Timer OFF	Enable: Green ON Disable: Grey OFF	Click this key to start or turn off the timed start up function

5.2.6 Fault Interface

Click the fault icon on the main interface and it will display as follows:

		1 2	3	4	
4	1	Failure Loggir	ng	Clea	r
	1	E06 Excess Water Temp Diff	12-11-16	20:40	
	2				
	3				
\langle	4				>
	5				-
	6				
	7				

1	Fault code
2	Fault Name
3	Date of fault occurrence (dd/mm/yy)
4	Click to clear all fault records

5.2.7 Colour Display Calibration

Keep clicking quickly at the blank area on any interface till you hear a long beep. Then you will enter the calibration interface. Click "+" to start calibration. When you hear the beep again, you will have finished calibration and can exit.



6. Troubleshooting

6.1 Electronic Control Fault Table

Protect/fault	Protect/fault Fault Reason		Elimination methods
Steedby:	display		
Standby	Non		
Normal boot	Non		
Inlet Temp Sensor Fault	P01	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Outlet Temp Sensor Fault	P02	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Water Tank Temp Sensor	P03	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
AT Sensor Fault	P04	The ambient temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Coil temp1 Sensor	P153	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Coil temp2 Sensor	P154	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Suction temp Sensor	P17	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Antifreeze Sensor1(US)	P191	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Antifreeze Sensor2(US)	P193	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Antifreeze Sensor4(HSS)	P195	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Inlet Sensor(EVI)	P101	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Outlet Sensor(EVI)	P102	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Exhaust temp Sensor	P181	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Pressure Sensor fault	PP11	The system 1 pressure Sensor is broken or short circuit	Check or change the pressure sensor or pressure
Syst2:Coil temp Sensor	P25	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Suction temp Sensor	P27	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Antifreeze Sensor1(US)	P291	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Antifreeze Sensor2(US)	P293	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Antifreeze Sensor1(HSS)	P292	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Antifreeze Sensor2(HSS)	P296	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Exhaust Temp Sensor	P281	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Pressure Sensor fault	PP21	The system 2 pressure Sensor is broken or short circuit	Check or change the pressure sensor or pressure
Syst2:Inlet Sensor(EVI)	P201	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Outlet Sensor(EVI)	P202	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst1:Exhaust Overtemp	P182	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Syst2:Exhaust Overtemp	P282	The temp. Sensor is broken or short circuit	Check or change the temp. sensor
Low ATProtection	ТР	The ambient temp. is low	



Fan Motor1 Fault		1. Motor is in locked-rotor state 2. The	1. Change a new fan motor
	5024	wire connection between DC-fan	2. Check the wire connection and make
	F031	motor module and fan motor is in bad	sure they are in good contact
		contact	
Fan Motor2 Fault		1. Motor is in locked-rotor state 2. The	1. Change a new fan motor
	5022	wire connection between DC-fan	2. Check the wire connection and make
	F032	motor module and fan motor is in bad	sure they are in good contact
		contact	
Communication Fault (speed	5004	"Speed control module and main	Check the communication connection
control module)	E081		
Communication Fault	E08	Communication failure between wire	Check the wire connection between
		controller and mainboard	remote wire controller and main board
Syst1:Comp Overcurrent	E101	The compressor is overload	Check whether the system of the
			compressor running normally
Syst2:Comp Overcurrent	E201	The compressor is overload	Check whether the system of the
			compressor running normally
Syst1: HP Protection	E11	The high-pressure switch is broken	Check the pressure switch and cold circuit
Syst2: HP Protection	E21	The high-pressure switch is broken	Check the pressure switch and cold circuit
Syst1: LP Protection	E12	The high-pressure switch is broken	Check the pressure switch and cold circuit
Syst2: LP Protection	E22	The high-pressure switch is broken	Check the pressure switch and cold circuit
Flow Switch Protection	E032	No water/little water in water system	Check the pipe water flow and water
			pump
Aux Superheat Protection	E04	The electric-heater protection switch	Check to see whether the electric heater
		is broken	has been running under the temperature
			over 150 for a long time
Prim Anti-freezing Prot	E19	The ambient temp. is low	
Secondary Anti-freezing Prot	E29	The ambient temp. is low	
Syst1:Antifreeze(US)	E171	Use side water system temp. is low	1. Check the US water temp. or change
			the temp. Sensor
			2.Check the pipe water flow and whether
			water system is jammed or not
Syst2:Antifreeze(US)	E271	Use side water system temp. is low	1. Check the US water temp. or change
			the temp. Sensor
			2.Check the pipe water flow and whether
			water system is jammed or not
Syst1:Antifreeze(HSS)	E172	Heat side water system temp. is low	1. Check the HSS water temp. or change
			the temp. Sensor
			2.Check the pipe water flow and whether
			water system is jammed or not
Syst2:Antifreeze(HSS)	E272	Heat side water system temp. is low	1. Check the HSS water temp. or change
			the temp. Sensor
			2.Check the pipe water flow and whether
			water system is jammed or not
Syst1:Exhaust Overtemp	E182	The compressor is overload	Check whether the system of the
			compressor running normally
Syst2:Exhaust Overtemp	E282	The compressor is overload	Check whether the system of the
			compressor running normally
Excess Water Temp Diff	E06	Water flow is not enough and low	Check the pipe water flow and whether
1	1	proceure difference	water system is jammed or not



7. Appendix

7.1 Parameter List

Meaning	Default	Remarks
Cooling target temperature set point	12°C	Adjustable
Heating the target temperature set point	40°C	Adjustable
Hot water target temperature set point	55°C	Adjustable

7.2 Cable Specifications

Single Phase Unit

Nameplate max.	Phase Line	Earth Line	MCB	Creepage Protector	Signal Line
current					
No More than 10A	2 x 1.5mm	1.5mm	20A	30mA less than 0.1 sec	
10~16A	2 x 2.5mm	2.5mm	32A	30mA less than 0.1 sec	
16~25A	2 x 4mm	4mm	40A	30mA less than 0.1 sec	
25~32A	2 x 6mm	6mm	40A	30mA less than 0.1 sec	
32~40A	2 x 10mm	10mm	63A	30mA less than 0.1 sec	
40~63A	2 x 16mm	16mm	80A	30mA less than 0.1 sec	n x 0.5mm²
63~75A	2 x 25mm	25mm	100A	30mA less than 0.1 sec	
75~101A	2 x 25mm	25mm	125A	30mA less than 0.1 sec	
101~123A	2 x 35mm	35mm	160A	30mA less than 0.1 sec	
123~148A	2 x 50mm	50mm	225A	30mA less than 0.1 sec	
148~186A	2 x 70mm	70mm	250A	30mA less than 0.1 sec	
186~224A	2 x 95mm	95mm	180A	30mA less than 0.1 sec	

Three Phase Unit

V R T A B G

Nameplate max.	Phase Line	Earth Line	MCB	Creepage Protector	Signal Line
current					
No More than 10A	3 x 1.5mm	1.5mm	20A	30mA less than 0.1 sec	
10~16A	3 x 2.5mm	2.5mm	32A	30mA less than 0.1 sec	
16~25A	3 x 4mm	4mm	40A	30mA less than 0.1 sec	
25~32A	3 x 6mm	6mm	40A	30mA less than 0.1 sec	
32~40A	3 x 10mm	10mm	63A	30mA less than 0.1 sec	
40~63A	3 x 16mm	16mm	80A	30mA less than 0.1 sec	n x 0.5mm²
63~75A	3 x 25mm	25mm	100A	30mA less than 0.1 sec	
75~101A	3 x 25mm	25mm	125A	30mA less than 0.1 sec	
101~123A	3 x 35mm	35mm	160A	30mA less than 0.1 sec	
123~148A	3 x 50mm	50mm	225A	30mA less than 0.1 sec	
148~186A	3 x 70mm	70mm	250A	30mA less than 0.1 sec	
186~224A	3 x 95mm	95mm	180A	30mA less than 0.1 sec]

When the unit is to be installed outdoors, use a UV resistant cable.

7.3 Wire Control Interface Diagram

Sign	Meaning
V	12v (power +)
R	No Use
Т	No Use
A	485A
В	485B
G	GND (power-)



7.4 Controller Interface Diagram



No.	Sign	Meaning	
01	AI/DI01	Water input temperature	
02	AI/DI02	Water output temperature	
03	AI/DI03	System 1 coil temperature	
04	AI/DI04	Ambient temperature	
05	AI/DI05	System 1 suction temperature	
06	AI/DI06	System 1 antifreeze 1 temperature/ system 1 coil temperature 2	
07	AI/DI07	System1 Antifreeze 2 Temperature	
08	AI/DI08	Water tank Temperature	
09	AI/DI09	System1 Antifreeze 4 Temperature	
10	AI/DI10	Temperature of the EVI inlet of system 1	
11	AI/DI11	Temperature of the EVI outlet of system 1	
12	AI/DI12	The high-preesure switch 1	
13	AI/DI13	The low-preesure switch 1	
14	AI/DI14	Water flow switch protection	
15	AI/DI15	Emergency switch iutput	
16	AI/DI16	Mode switch	
17	AI17 (50K)	Overload switch of electric heater	
18	AI18 (50k)	System Exhaust temperature 1	
19	0~5V_IN1	System 1 compressor current detection	
20	0~5V_IN2	Water level sensor	
21	0~5V_IN3	pressure sensor 1	
22	PWM_IN1	System flow meter (reserved)	
23	PWM_IN2	No use	
24	PWM_OUT1	AC Fan control output	
25	PWM_OUT2	No use	
26	0~10V OUT1	No use	
27	0~10V OUT2	No use	
28	+5V	5V output	
29	+12V	12V output	
30	CN1	Communication ports on the expansion board	
31	CN2	Centralized control port	
32	CN4	Electronic expansion valve 1	
33	CN5	Colour line controller	
34	CN8	Electronic expansion valve of EVI in system 1	
35	CN15	DTU	
36	RO11	Electromagnetic three-way valve 2	



37	RO10	Electromagnetic three-way valve 1	
38	RO09	Hot water pump	
39	RO08	Alarm output	
40	RO07	AUX superheat	
41	RO06	4-way valve	
42	RO05	Water pump	
43	RO04	Fan 2 / Fan low speed	
44	RO03	Fan 1 / Fan high speed	
45	RO02	Compressor 2	
46	RO01	Compressor 1	

8. Maintenance

Check the water supply and the air vent frequently to avoid lack of water or air in the water loop.

Clean the water filter periodically to keep the water good quality. Lack of water and dirty water can damage the unit. The heat pump will start the water every 72 hours when it is not running to avoid freezing.

Keep the unit in a clean, dry place with good ventilation. Clean the heat exchanger every few months to keep a good heat exchange rate and save energy.

Check each part of the unit and the pressure of the system. Replace any failing parts and recharge the refrigerant if needed.

Check the power supply and the electrical system, make sure all electrical components are wired well and working.

If the heat pump is not to be used for an extended period of time, please drain all the water out.

Drain the water out from the lowest point of the heat exchanger to avoid freezing in winter. Water recharge and full inspection on the heat pump is needed before being restarted.

The water loop of the heat pump MUST be protected from freezing in winter. Do not shut off the power supply to the heat pump in winter. When the air temperature is below 0°C, if the inlet water temperature is above 2°C and below 4°C the water pump will begin freezing protection. If the inlet water is lower than 2°C, the heat pump will begin heating.



9. Warranty



Please refer to the EvoHeat website for warranty details

- Australia: www.evoheat.com.au
- South East Asia: www.evoheat.com.sg
- 1. Warranty terms are from date of purchase.
- 2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, improper voltage, vermin infestation, incompetent installation, any fault not attributable to faulty manufacture or parts, any modifications which affect the reliability or performance of the unit.
- 3. This warranty does not cover the following:
 - a. Natural Disasters (hail, lightening, flood, fire etc.)
 - b. Rust or damage to paintwork caused by a corrosive atmosphere
 - c. When serviced by an unauthorized person without the permission of Evo Industries
 - d. When a unit is installed by an unqualified person
 - e. Where a unit is incorrectly installed
 - f. When failure occurs due to improper or faulty installation
 - g. Failure due to improper maintenance (refer Operating Instructions)
 - h. 'No Fault Found' service calls where the perceived problem is explained within the
 - Costs associated with delivery, handling, freighting, or damage to the product in transit. i.
- 4. If warranty service is required you should:
 - a. contact Evo Industries Australia on 1300 859 933 or via our Contact page on our web site
 - b. provide a copy of your receipt as proof of purchase
 - c. have completed the online warranty registration or provide a completed warranty card.
- 5. Onsite technical service is available within the normal operating area of your Evo Industries authorized Service Centre. Service outside this area will incur a traveling fee.
- 6. Unless otherwise specified to the purchaser, the benefits conferred by this express warranty and additional to all other conditions, warranties, rights and remedies expressed or implied by the Trade Practices Act 1974 and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

Warranty Registration

EvoHeat highly recommend customers to complete their warranty details online to ensure efficient warranty claim processing.

To register your warranty, scan our QR Code or head to our website and fill in the Warranty Registration Form: https://evoheat.com.au/warranty-registration/



EPT THE HEAT PUMP SPECIALISTS