Evo Control 13

Installation & Operation Manual

Contents

1. Introduction

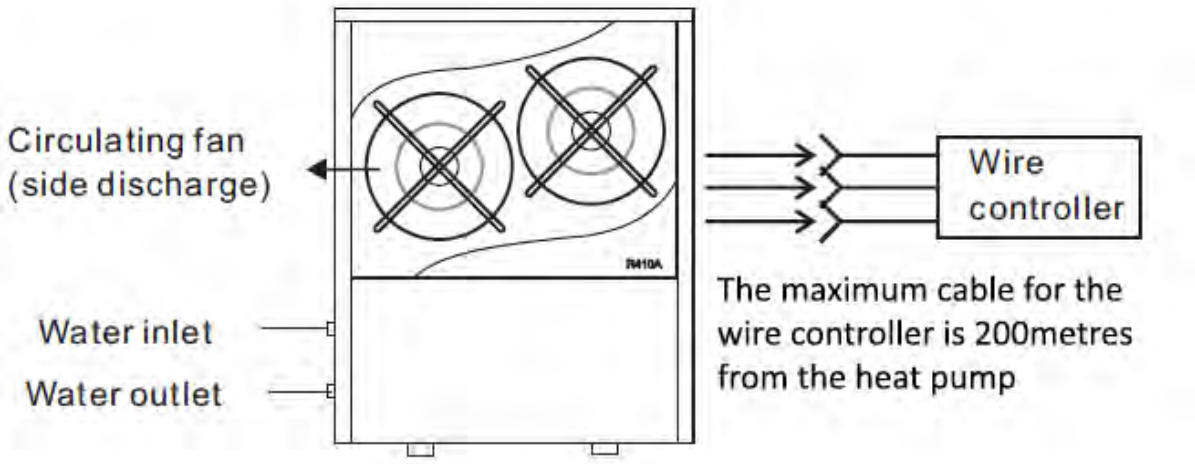
This manual contains all the necessary information in regard to the installation, troubleshooting, operation and maintenance of this unit. Ensure instructions in this manual are adhered to at all times. Failing to comply with these recommendations will invalidate the warranty. This manual and all others are available for download on our website.

The Evo Control Series air to water heat pump is designed for multiple-use household heating requirements. The Evo Control provides energy efficient space heating/cooling and floor heating - ALL IN THE ONE UNIT!

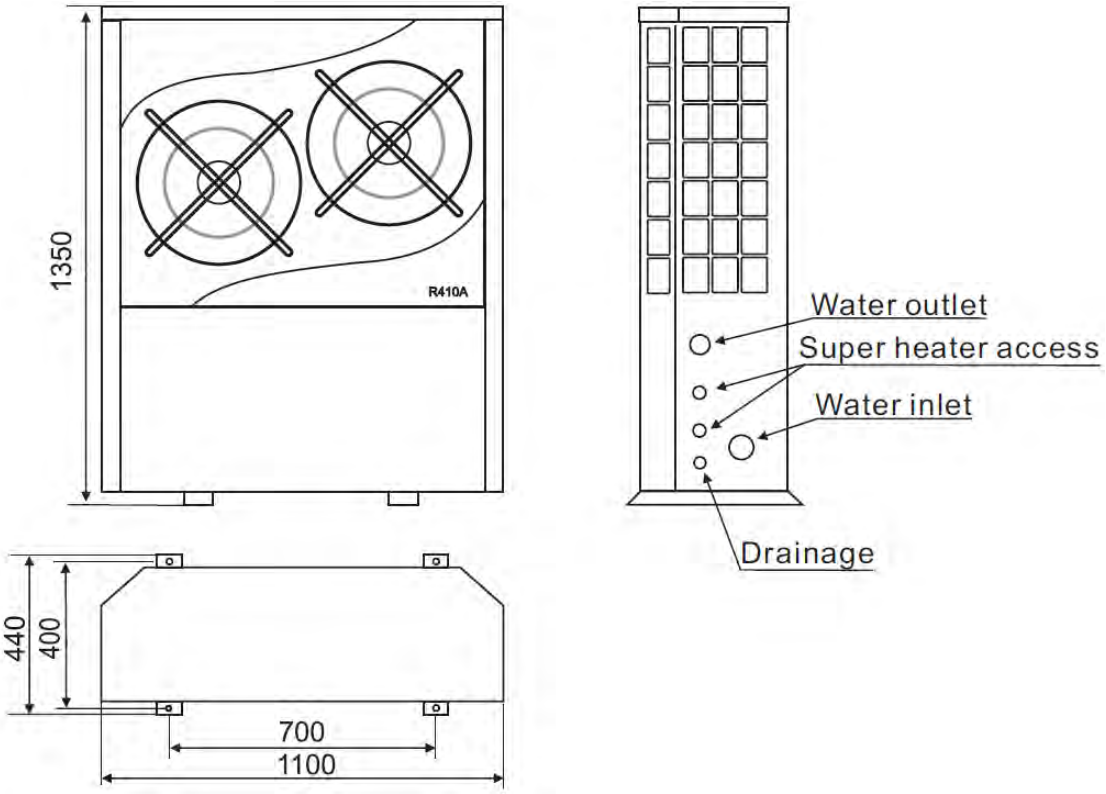
The Evo Control Series is ideal for domestic space heating/cooling and floor heating.

2. Unit Specifications

2.1 Unit Structure



2.2 Dimensions



2.3 Technical Data

		Evo Control 13
Cooling Capacity	kW	10
	Btu/h	34000
Heating Capacity	kW	13.0
	Btu/h	44000
Cooling Power Input	kW	3.5
Heating Power Input	kW	3.1
Running Current (Cooling/Heating)	A	15.2/13.5
Power Supply		220-240V~/50Hz
Compressor Quantity		2
Compressor		Rotary
Fan Quantity		2
Fan Power Input	W	120x2
Fan Rotate Speed	RPM	850
Noise	dB(A)	56
Water Pump Input	kW	0.2
Water Head	m	10
Water Connection	Inch	1
Water Flow Volume	m^3/h	1.7
Water Pressure Drop	kPa	34
Unit Net Dimensions (L/W/H)	mm	See unit drawing
Unit Shipping Dimensions	mm	See package label
Net Weight	kg	See nameplate label
Shipping Weight	kg	See package label

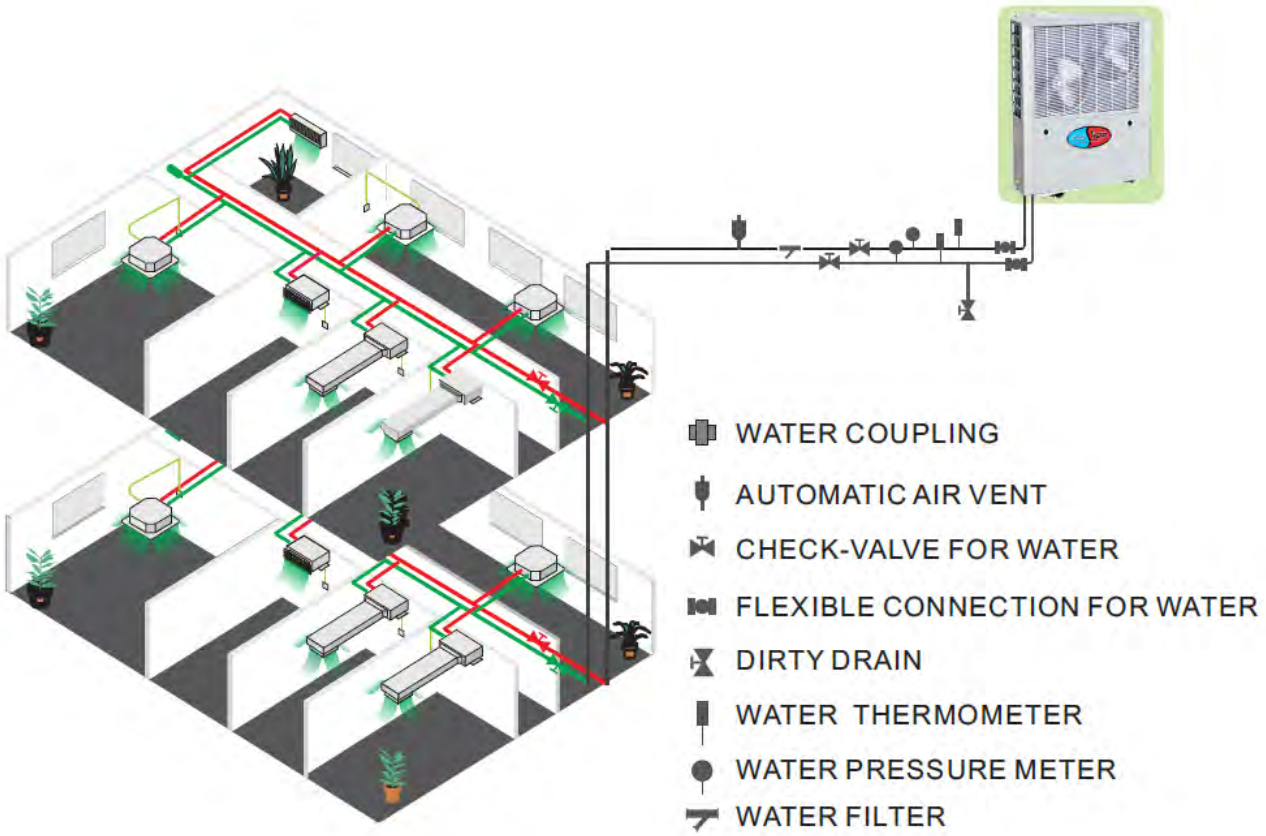
Cooling: Ambient temperature 35°C / 24°C, inter/outlet water temperature: 12°C / 7°C
Heating: Ambient temperature 7°C / 6°C, inter/outlet water temperature: 30°C / 35°C

3. Safety Instructions

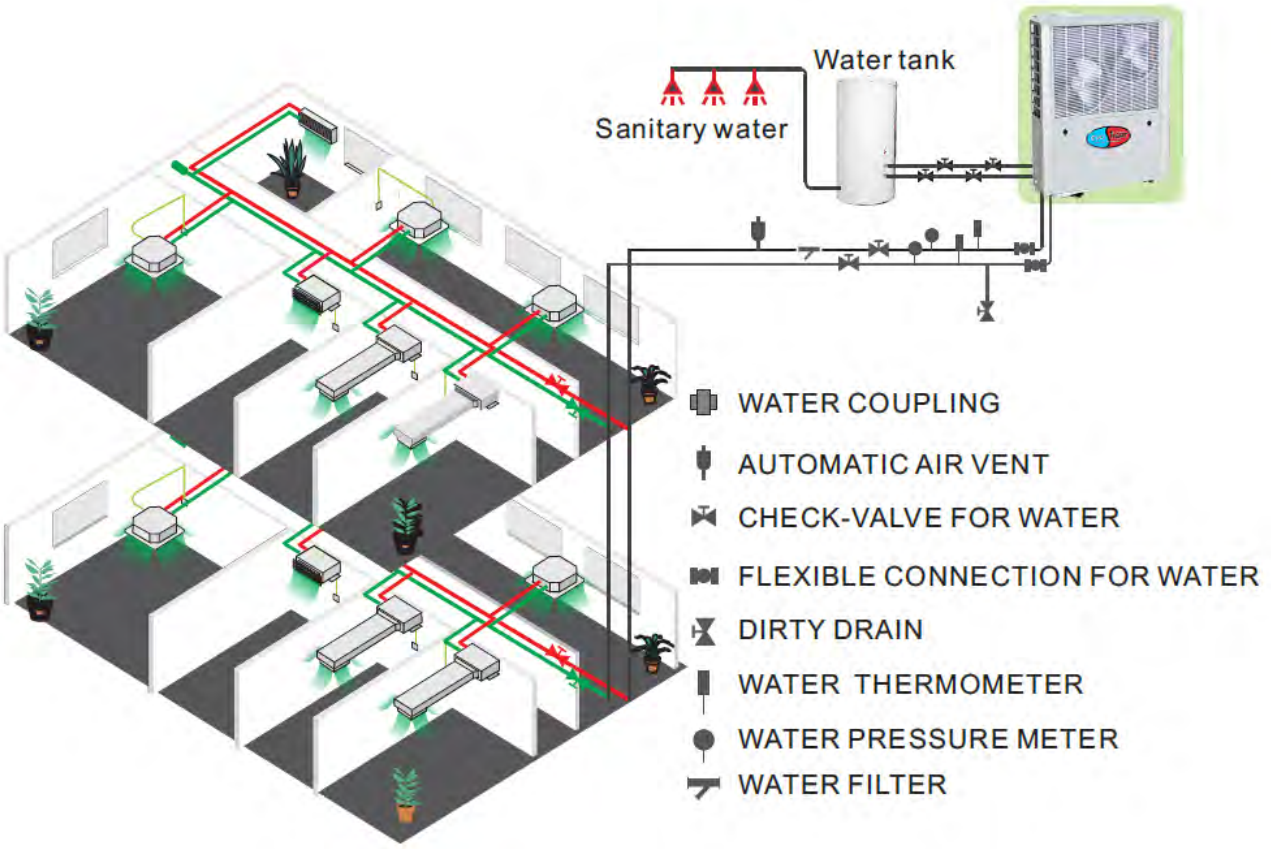
- Installation, repairs and maintenance of this unit must be performed by a qualified technician.
- Any wiring must comply with local electrical regulations.
- Ensure that the electrical supply corresponds to the specification indicated on the unit's makers plate before proceeding with the connection in accordance with the wiring diagram supplied.
- The unit must be earthed to avoid any risk caused by insulation defects.
- No wiring must come into contact with the heat source or the rotating fan parts.
- The unit must be handled and lifted with appropriate equipment in correlation with the unit's size and weight.
- Electrical power must be switched off before any work is started on the unit.
- Do not work on the electrical components if water or high humidity is present on site.
- When the unit is being connected, ensure that no impurities are introduced into the pipework and water circuits. A mesh filter must be provided on the hydraulic pump and in exchanger water inlets.
- Do not expose the unit to or install near any flammable gases.
- Ensure there is a circuit breaker for this unit.
- The unit is equipped with an over-load protection system. After a previous stoppage, the unit will not start for at least 3 minutes.

4. Installation

4.1 Application for Air-Con



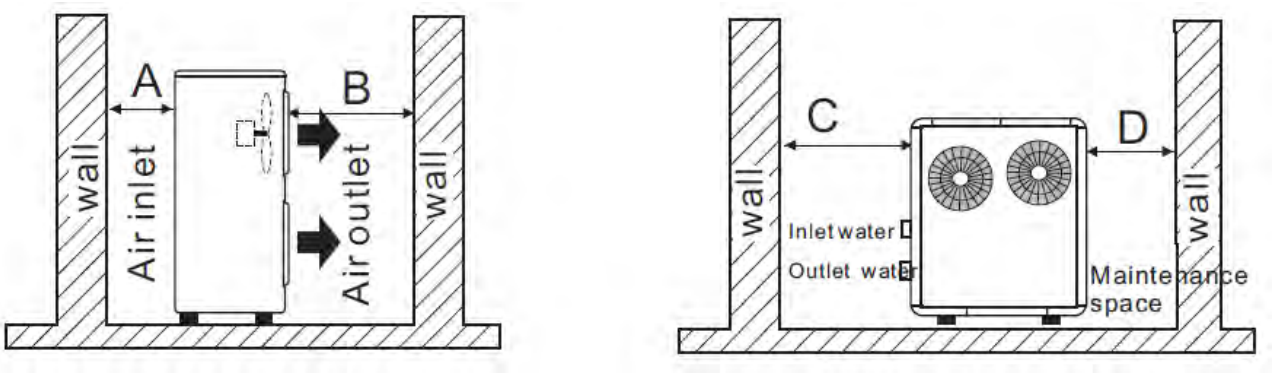
4.2 Application for Air-Con and Super Heater (for Hot Water)



4.2 Location of Install & Minimum Clearances

The heat pump can be installed onto a concrete basement by using expansion screws, or onto a steel frame with rubber feet which can be placed on the ground or the roof. Ensure that the unit is placed horizontally.

- The unit can be installed in any place outdoors which will be able to support the weight of a heavy unit such as a terrace, roof, the ground and any other places deemed suitable.
- The location must have good ventilation.
- The location must be free from heat radiation and other fire hazards.
- In cold climates, a pall is needed in winter to protect the unit from snow.
- There must be no obstacles near the inlet and outlet of the unit.
- The installation location must be protected from strong winds or air.
- There must be a water channel around the heat pump to drain condensing water.
- Leave enough space around the unit for maintenance.



A>500mm B>1500mm C>1000mm D>500mm

4.3 Plumbing Component

Please pay attention to the below matters when the water pipe is connected.

- Try to reduce the resistance to the water from the piping.
- The piping must be clear and free from dirt and blockage. A water leakage test must be carried out to ensure that there is no water leaking before the installation can be made.
- The pipe must be tested by pressure separately. DO NOT test it together with the unit.
- There must be an expansion tank on the top point of the water loop, and the water level inside the tank must be at least 0.5meters higher than the top point of the water loop.
- The flow switch is installed inside of the heat pump, check to ensure that the wiring and action of the switch is normal and controlled by the controller.
- Try to avoid any air from being trapped inside the water pipe, there must be an air vent on the top point of the water loop.
- There must be a thermometer and pressure meter at the water inlet and outlet for easy inspection during running.

4.4 Electrical Component

- Open the front panel and open the power supply access.
- The power supply must go through the wire access and be connected to the power supply terminals in the controlling box. Then connect the 3-signal wire plugs of the wire controller and main controller.
- If an external water pump is required, please insert the power supply wire into the wire access and connect it to the water pump terminals.
- If an additional auxiliary heater is needed to be controlled by the heat pump controller, the relay (or power) of the aux-heater must be connected to the relevant output of the controller.

4.5 Transit

If the unit needs to be hung up during installation, an 8-metre cable is required. There must be a soft material between the cable and the unit to prevent damage to the heat pump cabinet

WARNING: Do not touch the heat exchanger of the unit with fingers or objects.

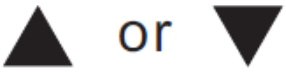
4.7 Trial Operation

INSPECTION BEFORE TRIAL OPERATION:

- Check the indoor unit, make sure that the pipe connection is done correctly, and the relevant valves are open.
- Check the water loop to ensure that the water inside of the expansion tank is filled to an appropriate level, and the water supply is working, and the water loop is full of water and free of trapped air. Make sure there is good insulation for the water pipe.
- Check the electrical wiring. Make sure that the power voltage is normal, the screws are fastened, the wiring is made in line with the diagram and that the earthing is connected.
- Check that the heat pump includes all the screws and components, and that they are in good order. When powering the unit on, review the indicator on the controller to see if there is any indication of failure. The gas gauge can be connected to the check valve to see the high pressure (or low pressure) of the system during trial running.

TRIAL OPERATION:

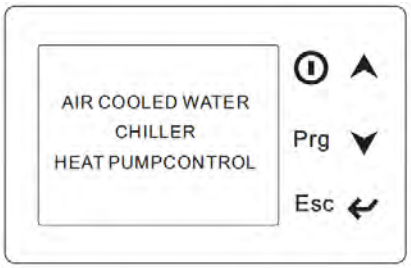
- Start the heat pump by pressing the ‘UP’ or ‘DOWN’ arrow key on the controller. Check whether the water pump is running, if it runs normally there will be 0.2MPa on the water pressure meter.



- When the water pump has ran for a minute, the compressor will start. Listen for any strange sounds from the compressor, if an abnormal sound occurs please stop the unit and check the compressor. If the compressor runs well please look for the pressure meter of the refrigerant.
- Check whether the power input and running current is in line with the manual. If not please stop and check.
- Adjust the valved on the water loop to make sure that the hot (cool) water supply to each door is good and meets the requirements of heating (or cooling).
- Review whether the outlet water temperature is stable.
- The parameters of the controller are set by the factory, the user cannot change these themselves.

5. Operation

5.1 Main Controller Interface

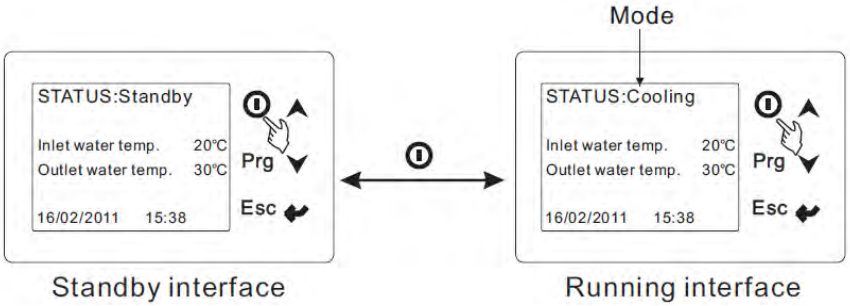


KEY	KEY NAME	FUNCTION
⏻	Power	Turn on or off the unit
Prg	Menu	Press this key to enter into the menu interface
↵	Enter	Function 1: enter next interface
		Function 2: Change parameter value. The number will be flashing if it is changeable.
▲	Up	Select the upward option or increase the parameter value.
▼	Down	Select the downward option or decrease the parameter value.
Esc	Escape	Function 1: Return to the former interface.
		Function 2: Save the settings when finished.

5.2 Using the Controller

5.2.1 Turn On/Off

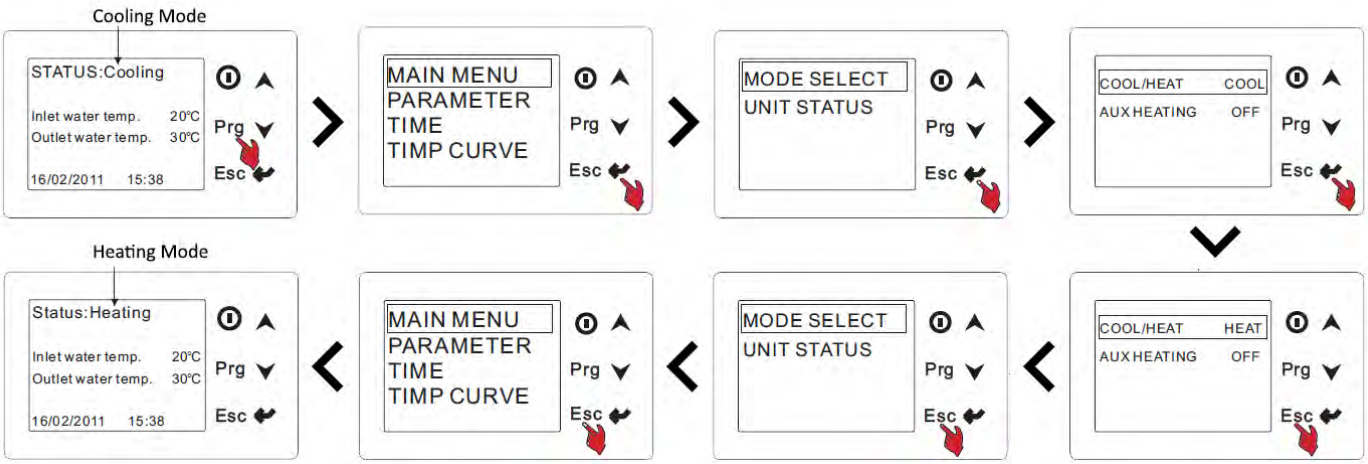
When the unit is off, press the Power button to turn it on. To turn it off, press the power button again.



5.2.2 Mode Select

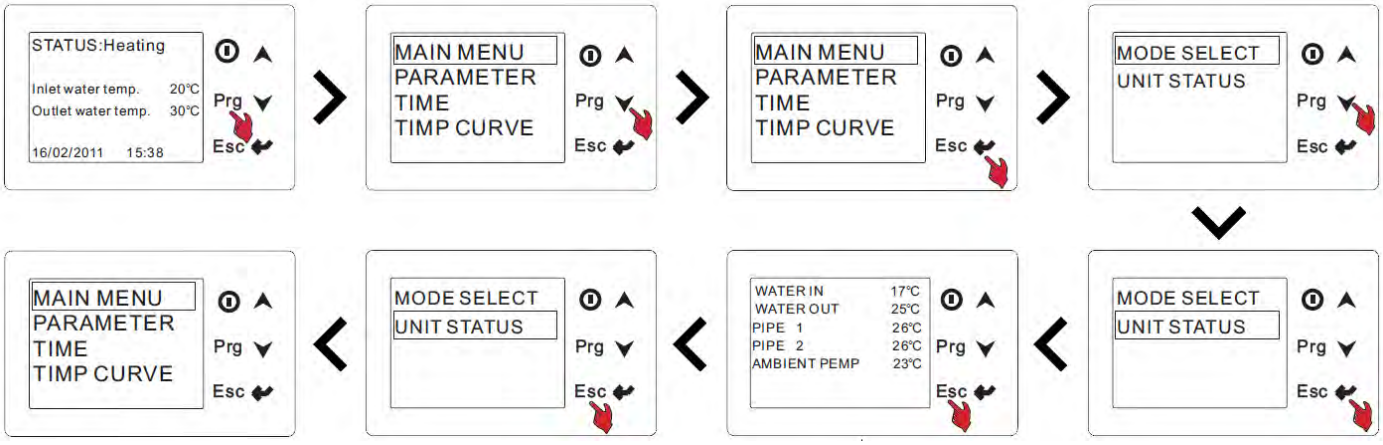
To select the mode, press the Menu button. From here, use the Enter button to choose MAIN MENU. Press the Enter button again to enter MODE SELECT. Press the Enter button on the chosen setting to switch between options. Press the Escape button once to save your settings, and twice to return back.

If the unit system is cool-only or electrical-heat, COOL or HEAT mode are unable to be changed. If the unit system is without electrical-heat, the AUX HEATING will not be able to be changed.



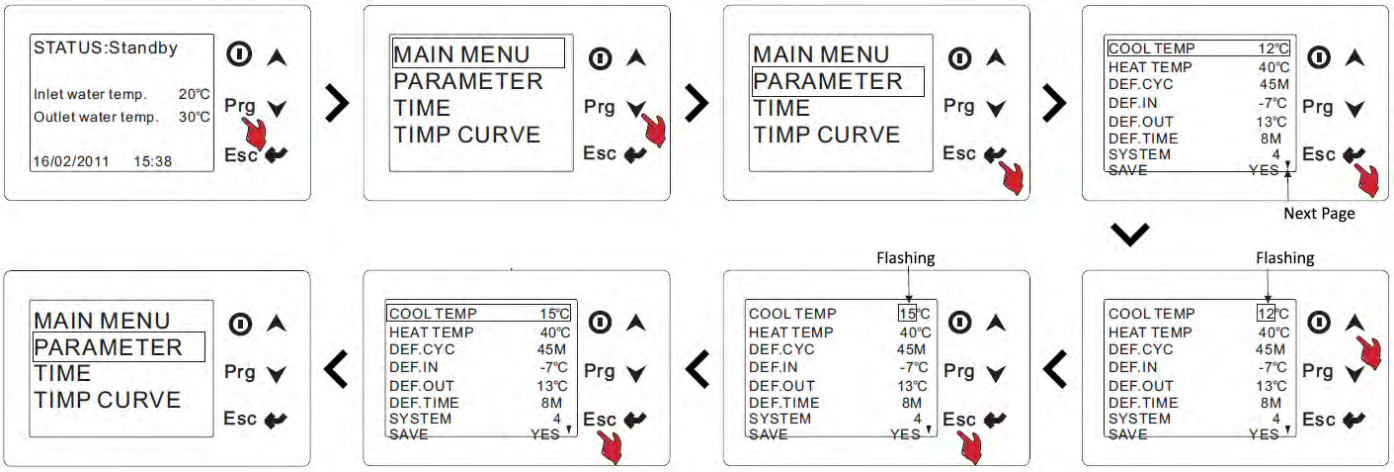
5.2.3 Check Unit State

To check the unit state, press the Menu button. From here, press the Enter button. Press down again and select UNIT STATUS. Press the Escape button to return.



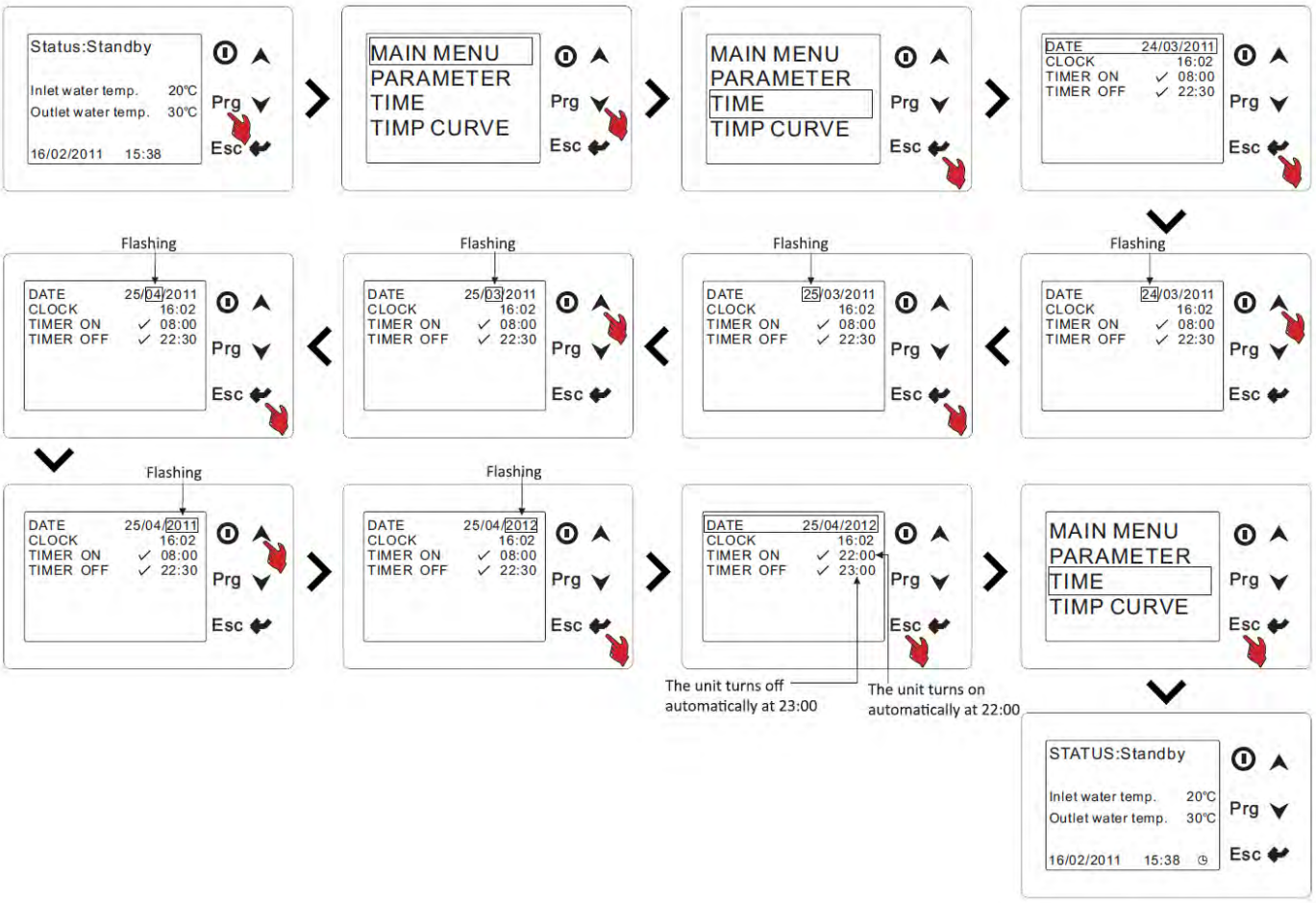
5.2.4 Check Parameters

While the unit is in the off state, press the Menu key, then the down button until you reach Parameter. Select Parameter to access the menu where you can change values of different options. Press the Enter button on an option to change the value, when the number is flashing this indicates it is selected and changeable. Use the Up or Down arrows to adjust the value. Press the Escape button once to save your settings and twice to return to the previous interface.

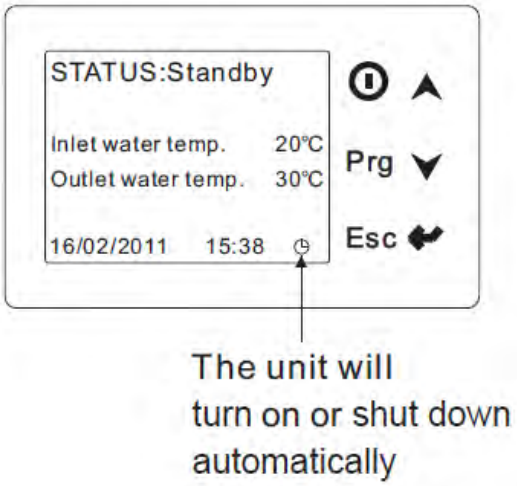


5.2.5 Time & Timer Settings

In the ON/OFF state, press Menu and you will see the Time option. Use the Down arrow to reach it then press Enter. Us the Up and Down arrows to reach the value you wish to change, then press Enter. While the value is flashing, use the Up and Down arrow to adjust the value. Press Enter to save the settings or Escape to return back without saving the settings.

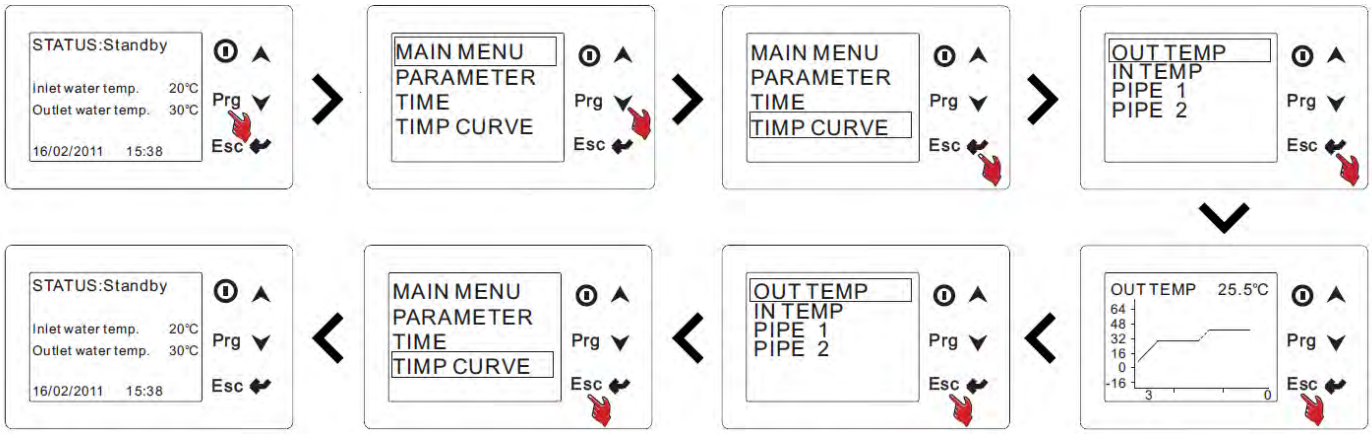


Note: When there is an 'X' showing on the TIMER ON & TIMER OFF options, this means the unit will not be able to turn on or shut down automatically. When there is a clock icon (as shown below), it means that the timer has been set.



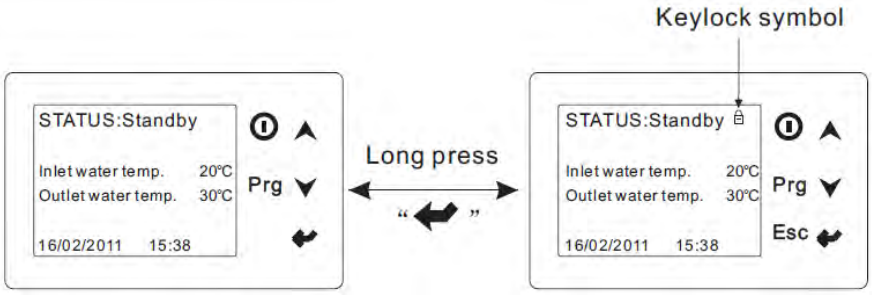
5.2.6 Temperature Curve

From the main screen, to check the temperature curves of the: water inlet, water outlet, coil 1, coil 2, coil 3 & coil 4; press the Menu key. Press the Down button to reach TEMP CURVE and then press the Enter button. From here you can choose to view the temperature curve for any of the beforementioned options. Press the Escape button to return.



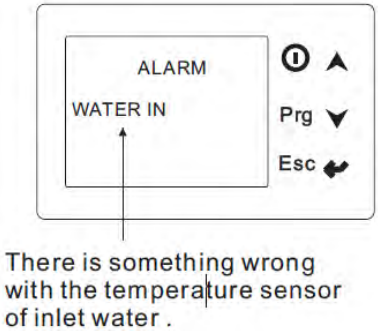
5.2.7 Lock the Keyboard

To prevent others using the controller, it is recommended to lock the keyboard after adjusting settings. Hold the Enter key until the screens shows a keylock symbol at the top. This will lock the unit so no changes can be made. To unlock the unit, long press the Enter key until the keylock symbol disappears.



5.2.8 Malfunctions

If there is an error with the unit, the system will display a malfunction code according to the reason of the fault. Refer to the 6. Troubleshooting for code meanings.



6. Troubleshooting

Failure Codes of the Controller

Malfunction	Reason	Solution
WATER IN	Temp. sensor is open or short circuit	Check or replace the water inlet temp. sensor
WATER OUT	Temp. sensor is open or short circuit	Check or replace the water outlet temp. sensor
PIPE TEMP 1	Temp. sensor is open or short circuit	Check or replace the coil 1 temp. sensor
PIPE TEMP 2	Temp. sensor is open or short circuit	Check or replace the coil 2 temp. sensor
AMBIENT TEMP	Temp. sensor is open or short circuit	Check or replace the ambient temp. sensor
TEMP DIFFERENCE PROTECT	Outlet water temperature is too low	Check the flow volume to see if it meets requirements
TOO COOL FAILURE	Outlet water temperature is too low	Check the flow volume to see if it meets requirements
FROSTBITE 1 PROTECT	Ambient temperature is too low	
FROSTBITE 2 PROTECT	Ambient temperature is too low	
SYSTEM 1 PROTECT	System protection failure of system 1	Check all the protection devices of system 1
SYSTEM 2 PROTECT	System protection failure of system 2	Check all the protection devices of system 2
WATER FLOW	1. Water flow volume is not enough 2. No water in water loop	Check the flow volume to see if the water system is blocked
POWER PHASE (SYSTEM PROTECT)	Power supply connection failure	Check the power supply connection
TEMP DIFFERENCE ERROR	Outlet water temperature is too low	Check the flow volume to see if it meets requirements
FROSTING		
COMMUNICATION FAILURE	Communication failure between remote wire controller and main board	Check the wire connection between the remote wire controller and main board

Malfunction Code Display on the PROTECT 300

Display	Name	Reason	Action	Recover (yes/no)	Resolution
1	Refrigerant freezing	Refrigerant temp. too low from tube outlet	Unit stops and alarm	YES	Reduce refrigerant
2	Refrigerant leakage	Refrigerant temp. before tube inlet too low			Reduce refrigerant
3	Low pressure	Low pressure switch action			Check through the pressure switch and return system
4	Compressor exhaust temp. too high	Compressor exhaust temp. too high			Check through the refrigerant system
5	Over-current on compressor	Current through compressor too heavy			Check through the power supply for compressor or short circuit
6	High pressure	High pressure switch action			Check through the pressure switch and return system
7	Temp. sensor before tube failure	Temp sensor open or short circuit			Check and renew the sensor
8	Tube outlet temp. sensor failure	Temp sensor open or short circuit			Check and renew the sensor
9	Exhaust temp. sensor failure	Temp sensor open or short circuit			Check and renew the sensor
E	Power supply wrong connection	Wrong connection or lack of connection			Check the connections

System Failures

FAILURE	POSSIBLE CAUSES	SOLUTIONS
Heat pump cannot be started	Wrong power supply	Shut off the power and check power supply
	Power supply cable loose	Check power cable and correct the connection
	Circuit breaker open	Check for the cause and replace the fuse or circuit breaker
Water pump is running with high Noise or without water	Lack of water in the piping	Check the water supply and charge water to the piping
	Too much air in the water loop	Discharge the air in the water loop
	Water valves closed	Open the valves in water loop
	Dirt and block on the water filter	Clean the water filter
Heat pump capacity is low, compressor does not stop	Lack of refrigerant	Check for the gas leakage and Recharge the Refrigerant
	Bad insulation on water pipe	Make good insulation on water pipe
	Low heat exchange rate on air Side exchanger	Clean the air side heat exchanger
	Lack of water flow	Clean the water filter
High compressor exhaust	Too much refrigerant	Discharge the redundant gas
	Low heat exchange rate on air side exchanger	Clean the air side heat exchanger
Low pressure problem of the system	Lack of gas	Check the gas leakage and recharge freon
	Block on filter or capillary	Replace filter or capillary
	Lack of water flow	Clean the water filter and discharge the air in water loop
Compressor does not run	Power supply failure	Check off the power supply
	Compressor contactor broken	Replace compressor contactor
	Power cable loose	Tighten the power cable
	Protection on compressor	Check the compressor exhaust temp.
	Wrong setting on return water Temp.	Reset the return water temp
	Lack of water flow	Clean the water filter and discharge the air in water loop
High noise of compressor	Liquid refrigerant goes into Compressor	Bad evaporation check the cause for bad evaporation and get rid of it
	Compressor failure	Use new compressor
Fan does not run	Failure on fan relay	Replace the fan relay
	Fan motor broken	Replace fan motor
The compressor runs but heat Pump has no heating or cooling capacity	No gas in the heat pump	Check system leakage and recharge refrigerant
	Heat exchanger broken	Find out the cause and replace the heat exchanger
	Compressor failure.	Replace compressor
Low outlet water temperature	Low water flow rate	Clean the water filter and discharge the air in water loop
	Low setting for the desired water temp	Reset the desired water temperature
Low water flow protection	Lack of water in the system	Clean the water filter and discharge the air in water loop
	Failure on flow switch	Replace the flow switch

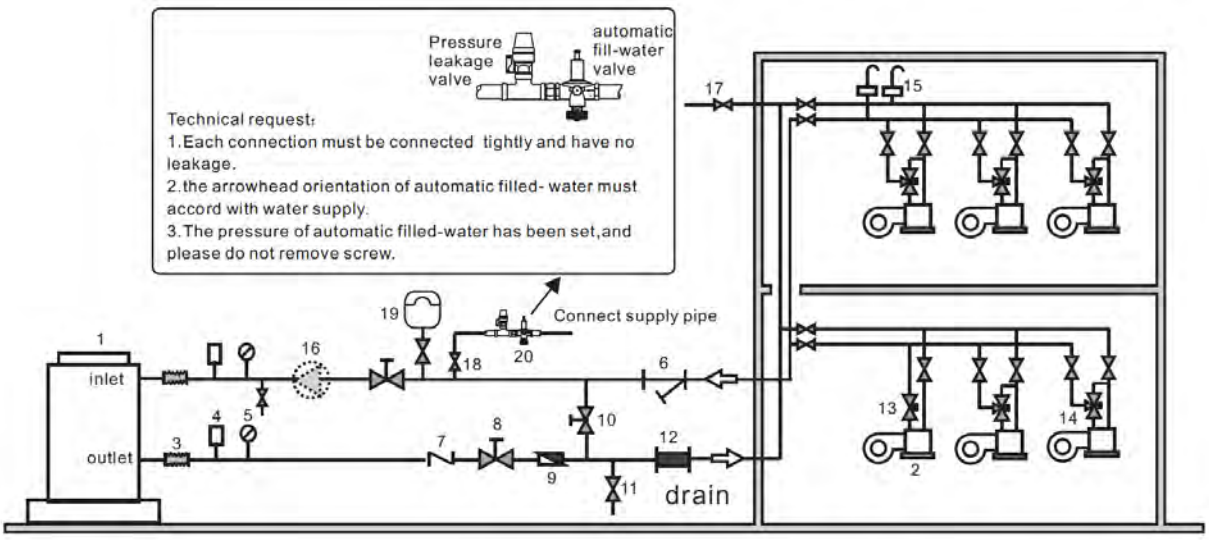
7. Appendix

7.1 Install Sketch Map

Especial Installation (expandable water tank)

Legend explanation

1. Main Unit	11. Drain
2. Fan Coil	12. Filter
3. Rubber Flexible Connection	13. Two-way Valve
4. Thermometer	14. Three-way Valve
5. Pressure Meter	15. Automatic Ventilation
6.Filter Similar as 'Y'	16. Water Pump
7. Check Valve	17. Ball Valve
8.Ball Valve	18. Ball Valve
9. Flow Meter	19. The close and expandable water tank
10. Bypass Valve	20. Automatically filled-water



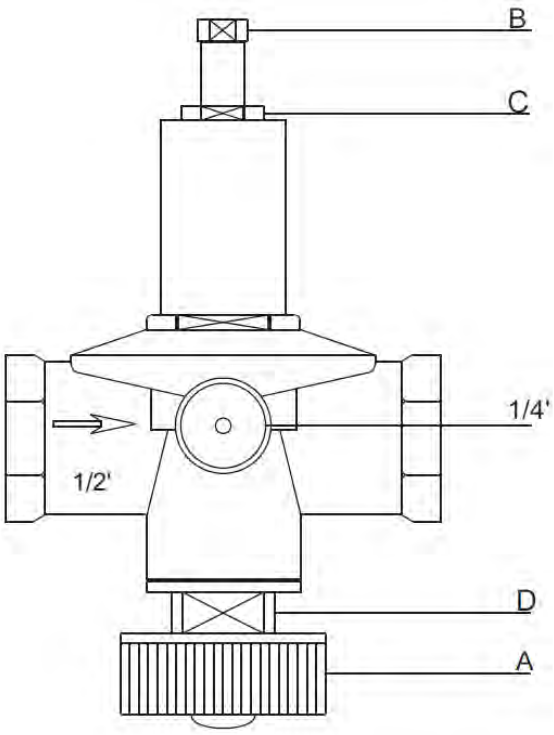
Installation Requests:

1. The Factory only offers main unit in the legend, the other modules which are indispensable fittings are to be provided by the user or installation company.
2. The unit of which code contains the letter "B" has a water pump inside and an external water pump is not needed.
3. Automatic ventilation (15) is installed on the top point of the water system.
4. The quantity proportion of the two-way valve (13) and the three-way valve (14) is referred to the technical regulation, and there is a three-way valve installed on the farthest place of water system.
5. The ball valve (17) is used when it is swashed, and the water in the water system is filled.

7.2 Installation of Automatic Filled-Water

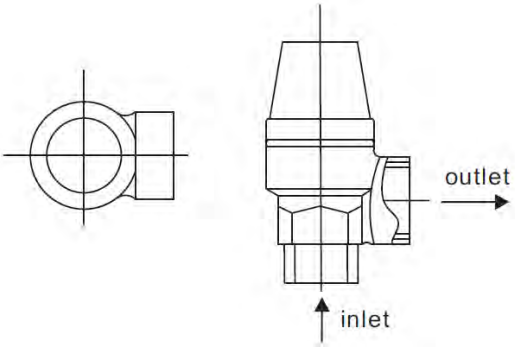
1. When the automatic filled-water valve is installed, the arrowhead orientation of inlet water must accord with the orientation of the valve
2. Automatically filled-water has been adjusted in advance to 1.5bar
3. If readjusting the pressure of inlet water, please operate as follows:
    a. Open the screw cap (C)
    b. If reducing the pressure of water supply, please screw down the pressure to adjust the screw (B)
    c. If increasing the pressure of water supply, please screw down the pressure to adjust the screw (B)
4. When the system needs the water filled first, rest the handle (A) of filled water. Then the handle (A) can return (close) when the system is full of water.
5. Automatic filled-water valve needs cleaning in a periodic time and then you must close the tap, unscrew the plug (D) and remove the inside filter net. Please reassemble them again after cleaning.

NOTE: There are two connections for the water pressure meter in the central section of automatic filled-water, where the water pressure meter can be connected directly and display the set pressure. The screw cap (C) must be tweaked after adjusting the filled-water pressure.



7.3 Installation of Leakage Pressure Valve

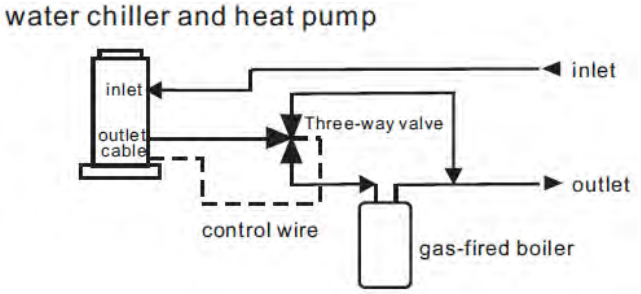
1. The action pressure of the leakage pressure valve is more than 3 bar (valve is open) but the pressure cannot be adjusted.
2. The valve will open automatically to make sure that the water loop of the air-con system is safe when the water pressure in the backwater side is higher than the set pressure.



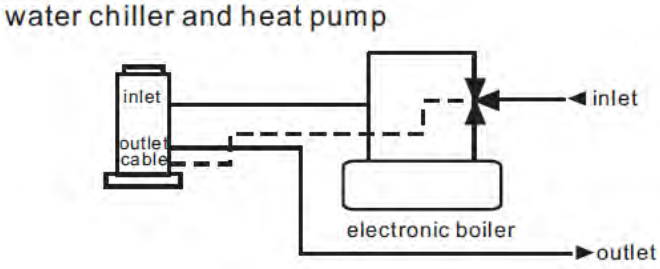
7.4 Assistant Heat Source Connection

Unit provides the connection of assistant heat source which is not only for the gas-fired boiler, but also the electronic boiler or warm-net pipe for city accordingly.

1. Water chiller and heat pump + assistant gas-fired boiler



2. Water chiller and heat pump + assistant electronic boiler



7.5 Unit Parameters

Parameter	Meaning	Default	Remarks
0	COOL TEMP (set value for cooling)	12°C	Adjusted
1	HEAT TEMP (set value for heating)	40°C	Adjusted
2	DEF.CYC (Turnaround of dehumidifying under heating mode) (frost)	45MIN	Adjusted
3	DEF.IN (Defrosting start temperature)	-7°C	Adjusted
4	DEF.OUT (Terms of exit defrost under heating mode)	13°C	Adjusted
5	DEF.TIME (time of exit defrost under heating mode)	8MIN	Adjusted
6	SYSTEM (system quantity)	½	Adjusted
7	SAVE (automatic restarting)	1	Adjusted
8	TYPE (Model) (cooling only/heat pump/ auxiliary electrical heating/hot water)	1	Adjusted
9	PUMP (water pump model)	0	Adjusted

Only parameter 0, 1 & 7 can be modified by the user.

Parameter 6

1: Unit with single system

2: Unit with double system

Parameter 7

0: Unit cannot restart automatically

1: Unit can restart automatically

Parameter 8

0: Unit only with cooling function

1: Unit will all heat pump functions

2: Unit with auxiliary electrical heating

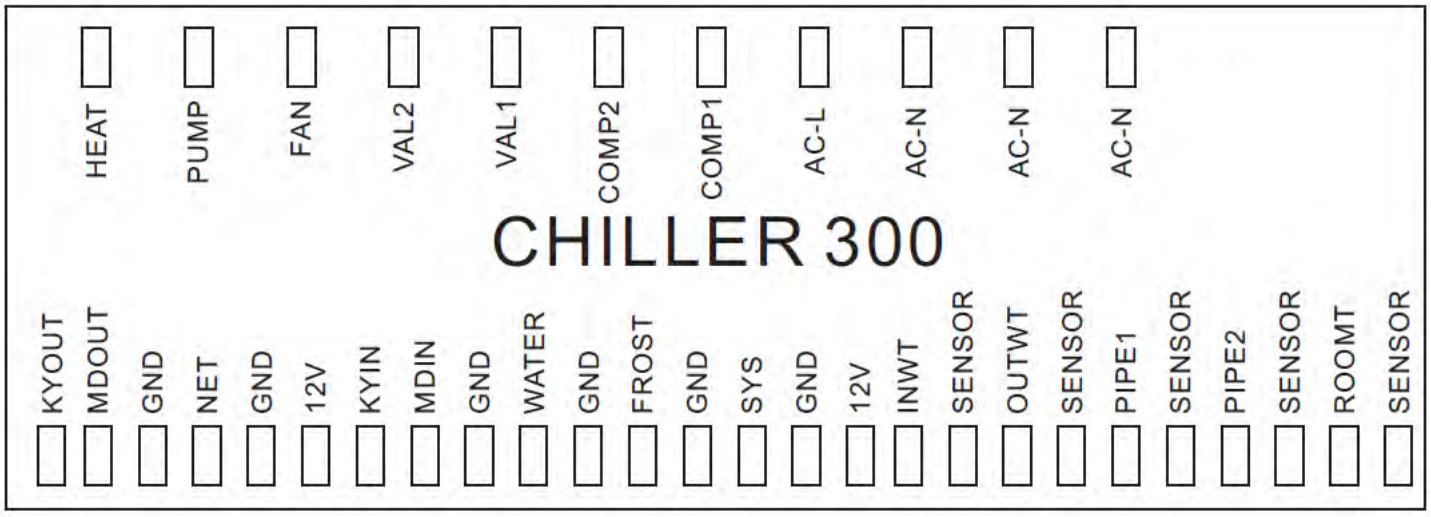
3: Unit with only heating function produced by heat pump

Parameter 9

0: Water pump always on

1: Water pump will start 60seconds earlier than the compressor and shut down 30seconds later than the compressor.

7.6 PCB Connection



No.	Symbol	Meaning
1	HEAT	Auxiliary electrical heating (220VAC)
2	PUMP	Water pump (220VAC)
3	FAN	Fan motor (220VAC)
4	VAL2	Solenoid valve (220VAC)
5	VAL1	4way valve of system1 (220VAC)
6	COMP2	Compressor of system2 (220VAC)
7	COMP1	Compressor of system1 (220VAC)
8	AC-L	Fire wire
9	AC-N	Neutral wire
10	KYOUT GND	On/Off switch
11	MDOUT GND	Mode
12	NET GND 12V	Wire controller
13	KYIN	On/Off Switch (input)
14	MDIN	Model (input)
15	WATER GND	Flow Switch (input) (normal close)
16	FROST GND	Defrost Signal
17	SYS GND 12V	System protection (normal close)
18	ROOMT	Ambient Temp. (input)
19	PIPE2	Temp. of fan coil 2 (input)
20	PIPE1	Temp. of fan coil 11 (input)
21	OUTWT	Water out temp. (output)
22	INTWT	Water in temp. (output)

7.7 Cable Specifications

Single Phase Unit

Nameplate maximum current	Phase Line	Earth Line	MCB	Creepage Protector	Signal Line
No more than 10A	2 x 1.5mm^2	1.5mm^2	20A	30mA less than 0.1 sec	n x 0.5mm^2
10 ~ 16A	2 x 2.5mm^2	2.5mm^2	32A		
16 ~ 25A	2 x 4mm^2	4mm^2	40A		
25 ~ 32A	2 x 6mm^2	6mm^2	40A		
32 ~ 40A	2 x 10mm^2	10mm^2	63A		
40 ~ 63A	2 x 16mm^2	16mm^2	80A		
63 ~ 75A	2 x 25mm^2	25mm^2	100A		
75 ~ 101A	2 x 25mm^2	25mm^2	125A		
101 ~ 123A	2 x 35mm^2	35mm^2	160A		
123 ~ 148A	2 x 50mm^2	50mm^2	225A		
148 ~ 186A	2 x 70mm^2	70mm^2	250A		
186 ~ 224A	2 x 95mm^2	95mm^2	280A		

Three Phase Unit

Nameplate maximum current	Phase Line	Earth Line	MCB	Creepage Protector	Signal Line
No more than 10A	3 x 1.5mm^2	1.5mm^2	20A	30mA less than 0.1 sec	n x 0.5mm^2
10 ~ 16A	3 x 2.5mm^2	2.5mm^2	32A		
16 ~ 25A	3 x 4mm^2	4mm^2	40A		
25 ~ 32A	3 x 6mm^2	6mm^2	40A		
32 ~ 40A	3 x 10mm^2	10mm^2	63A		
40 ~ 63A	3 x 16mm^2	16mm^2	80A		
63 ~ 75A	3 x 25mm^2	25mm^2	100A		
75 ~ 101A	3 x 25mm^2	25mm^2	125A		
101 ~ 123A	3 x 35mm^2	35mm^2	160A		
123 ~ 148A	3 x 50mm^2	50mm^2	225A		
148 ~ 186A	3 x 70mm^2	70mm^2	250A		
186 ~ 224A	3 x 95mm^2	95mm^2	280A		

If the unit is to be installed outdoors, ensure a UV resistant cable is used.

8. Maintenance

Check the water supply and air vent frequently to avoid any lack of water, or air in the water Loop. Clean the water filter according to a schedule to keep good water quality. Lack of water and dirty water can damage the unit. The heat pump will start the water pump every 72 hours when it is not running to keep it from freezing.

Keep the unit in a place which is dry, clean and has good ventilation. Clean the heat exchanger according to a schedule to keep a good heat exchange rate and save energy.

Check each part of the unit and the pressure of the system. Replace the failing part if there is any and recharge the refrigerant if it is needed.

Check the power supply and the electrical system, make sure the electrical components are good and that the wiring is correct. If there is any part failing with incorrect actions or smell, please replace.

If the heat pump is not used for a long time, please drain out all the water in the unit and seal the unit to keep it good. Please drain the water from the lowest point of the heat exchanger to avoid freezing in winter. Water recharge and full inspection on the heat pump is needed before it is restarted.

Please drain out the water in the super heater of the heat pump unit in winter when the super heater is not used.

The water loop of the heat pump MUST be protected from freezing in winter time. Please pay attention to below suggestions. Non-observance on below suggestions will invalidate the warranty for the heat pump.

1. Please do not shut off the power supply to the heat pump in winter. When the air temperature is below 0°C, if the inlet water temperature is above 2°C and below 4°C, the water pump will start the freezing protection function, if the inlet water is lower than 2°C, the heat pump will begin heating.

2. Use anti-freezing liquid (glycol water)
    1. Look for below table for the volume of the glycol water
    2. The glycol water can be added into the system from the expansion tank of the water loop.

Glycol Percentage (%)	10	20	30	40	50
Ambient Temperature (Celsius)	-3.0	-8.0	14.0	-22.0	-33.0
Cooling/Heating Capacity Fluctuation	0.991	0.982	0.972	0.961	0.946
Power Input Fluctuation	0.996	0.992	0.986	0.976	0.966
Water Flow Fluctuation	1.013	1.040	1.074	1.121	1.178
Water Drop Fluctuation	1.070	1.129	1.181	1.263	1.308

Note: If there is too much glycol water, the water flow and water pump will be influenced, and the heat exchange rate will decrease. This table is for reference, please use anti-freezing water according to the real conditions of the local climate.

9. Warranty

Please refer to the EvoHeat website for warranty details

- Australia: www.evoheat.com.au
- South East Asia: www.evoheat.com.sg

1. Warranty terms are from date of purchase.

2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, improper voltage, vermin infestation, incompetent installation, any fault not attributable to faulty manufacture or parts, any modifications which affect the reliability or performance of the unit.

3. This warranty does not cover the following:

    a. Natural Disasters (hail, lightening, flood, fire etc.)
    b. Rust or damage to paintwork caused by a corrosive atmosphere
    c. When serviced by an unauthorized person without the permission of Evo Industries
    d. When a unit is installed by an unqualified person
    e. Where a unit is incorrectly installed
    f. When failure occurs due to improper or faulty installation
    g. Failure due to improper maintenance (refer Operating Instructions)
    h. 'No Fault Found' service calls where the perceived problem is explained within the
    i. Costs associated with delivery, handling, freighting, or damage to the product in transit.

4. If warranty service is required you should:

    a. contact Evo Industries Australia on 1300 859 933 or via our Contact page on our web site
    b. provide a copy of your receipt as proof of purchase
    c. have completed the online warranty registration or provide a completed warranty card.

5. Onsite technical service is available within the normal operating area of your Evo Industries authorized Service Centre. Service outside this area will incur a traveling fee.

6. Unless otherwise specified to the purchaser, the benefits conferred by this express warranty and additional to all other conditions, warranties, rights and remedies expressed or implied by the Trade Practices Act 1974 and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

Warranty Registration

EvoHeat highly recommend customers to complete their warranty details online to ensure efficient warranty claim processing.

To register your warranty, scan our QR Code or head to our website and fill in the Warranty Registration Form: https://evoheat.com.au/warranty-registration/

Updated 25/08/21